



## GoCheck Kids User Manual

GoCheck Kids Vision Screener V5 i7PFC - Revision 05

# GoCheck Kids User Manual

GoCheck Kids Vision Screener V5 i7PFC - P/N 6003-001

## Welcome to GoCheck Kids!

This manual provides important information regarding the use of the GoCheck Kids vision screener and should be read before using the application and device. This manual serves to provide you with general operating instructions.

The GoCheck Kids vision screener is continuously undergoing improvement, and, as a result, this document is subject to change. It is not intended to be a complete guide and additional training may be required. For more information on how to use our product, please contact our customer support team at 866-633-9243 or visit the Learn Site at [learn.gocheckkids.com](http://learn.gocheckkids.com).

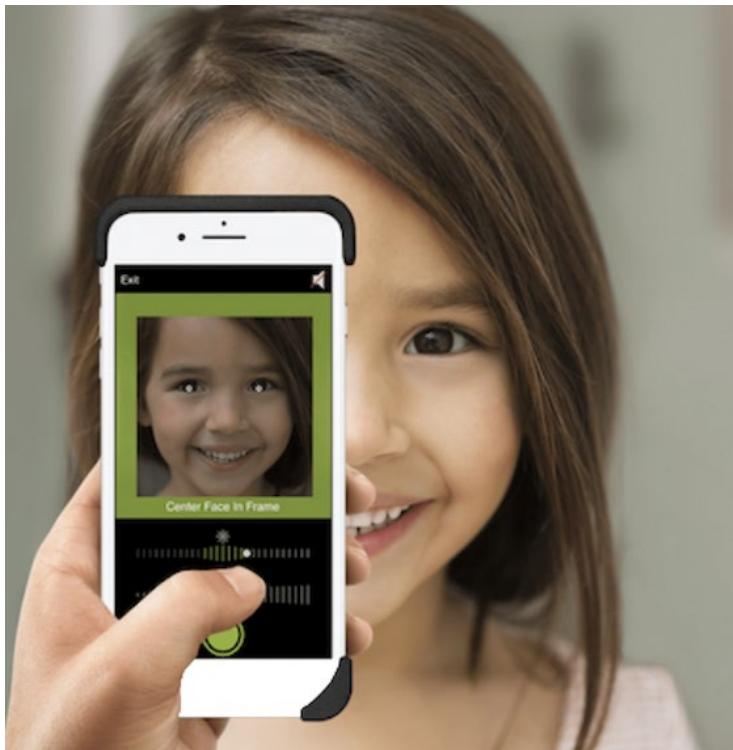
## Table of Contents

Welcome to GoCheck Kids!	2
Table of Contents	2
Device Description	5
Intended Use	6
Indications for Use	6
Contraindications	6
Device Setup	6
Creating User Credentials to Log In	6
Required: WiFi Connectivity	7
Passcode Protection	7
Optional Accessory: Attractor Setup	9
Device Maintenance	10
Calibration and Preventive Maintenance	10
Software Updates	10
Cleaning the Device	10
Charging the Device	10
Storing the Device	11
Optional Accessory: Attractor Maintenance	11
Charging the Attractor	11
Information Security	12

Using the GCK App for Photoscreening .....	13
Logging into the Vision App .....	13
Adding a Patient .....	14
Performing a Photoscreening Test.....	14
GoCheck Kids App Icons Legend:.....	15
Accessing Photoscreening Results .....	16
Optional Accessory: Attractor.....	17
Photoscreening while using the Attractor .....	17
Powering on the Attractor .....	17
Using the GCK App for Visual Acuity.....	19
Logging into the Vision App .....	19
Adding a Patient .....	20
Performing a Visual Acuity Test.....	20
Accessing Visual Acuity Results.....	22
Using the GoCheck Kids Web Portal .....	23
Browsers supported for GoCheck web portal use.....	23
Logging in to the portal .....	23
Multi-Factor Authentication Prompts .....	24
Entering and Editing Practice Info .....	25
Inviting Practice Users.....	26
Setting Up Multi-Factor Authentication for Your Practice .....	26
Enabling Multi-Factor Authentication .....	26
Enrollment & Verification .....	27
Screening Metrics/ Reporting .....	29
Updating a Patient Record .....	30
Viewing and Searching a Patient Record .....	30
Exporting Results- Viewing, Faxing, or Printing PDFs of Patient Results .....	31
Troubleshooting Common Problems/ FAQs.....	32
Photoscreening FAQs .....	32
Why did I receive a Not Gradable photoscreening result? .....	32
How can I adjust the lighting to perform photoscreening? .....	32
Visual Acuity FAQs.....	32
Can I remove the crowding bars around the letters? .....	32
GoCheck Kids User Manual	3
P/N: 9014, Revision 05	

What optotypes are available for visual acuity? .....	32
Can visual acuity be performed at distances other than 10 feet?.....	32
Web Portal FAQs .....	32
Which browsers does the GoCheck web portal support?.....	32
Support.....	32
Symbols Glossary .....	33

## Device Description



GoCheck Kids is a medical device comprised of hardware (flash concentrator case, smartphone with charger block and cable) and software (mobile medical application and web application – i.e., web portal) and an optional accessory (i.e., Attractor) and is intended to screen for vision impairment in children. This device is not a diagnostic tool, rather the vision screening data is used to help determine if a child may require further evaluation by a qualified eye care professional, and the results are presented to parents, teachers, and clinicians. The device is not intended as a substitute for a comprehensive vision evaluation by a qualified eye care professional.

- The GoCheck Kids device includes an ocular photoscreener intended to capture and record light reflex images to aid in vision assessment of children 12 months up to 72 months of age.
- The GoCheck Kids device includes a visual acuity screening tool, which tests each eye individually. It is intended to aid in the vision assessment of children 4 to 21 years of age.
- The GoCheck Kids device includes a web portal which provides access to the user for data management.

**NOTE:** The Attractor is an optional accessory attached to the GoCheck Kids parent device to support and augment the performance of the parent device. The Attractor indicates where the child should direct their gaze during photoscreening.

## Intended Use

GoCheck Kids' intended use is screening as part of periodic visual system assessments in children (i.e., photoscreening and visual acuity tests).

GoCheck Kids is not a diagnostic tool, rather it is a vision screening tool used to help determine if a child may require further evaluation by a qualified eye care professional.

This intended use is accomplished through software applications and hardware components that make up the device.

## Indications for Use

GoCheck Kids' indication for use is screening for amblyopia risk factors in children from age 12 months to 72 months (for photoscreening) and vision impairment in children from age 4 years to 21 years (for visual acuity tests).

## Contraindications

The GoCheck Kids Vision Screener should not be utilized as a substitute for a comprehensive examination by a qualified eye care professional as this device is a screening tool, not a diagnostic tool.

The GoCheck Kids Vision Screener should NOT be used in clinical circumstances when a diagnostic test is indicated (i.e., child has a known or suspected vision disorder).

## Device Setup

**ATTENTION: Do not disconnect the device from its flash concentrator case or the device will not function properly.**

### Creating User Credentials to Log In

On a laptop or computer, find the email titled "GoCheck Kids Invitation" in your inbox and click the link. Your user credentials will include an email and a password. Your email will be the email you were invited with. Create a strong password according to the instructions on the site. You will use the same user credentials on all GoCheck Kids logins, including the vision and hearing apps and the web portal. If your practice requires multi-factor authentication, you will be prompted to set up your authentication at this time.

Now that your user credentials have been set up, you can log in on the device. Connect to WiFi through the settings app. Tap the GoCheck Kids Vision or GCK Hearing app icon, and log in.

## Required: WiFi Connectivity

The device requires a stable and secure WiFi connection to properly function. Please work with your IT department or manager to ensure proper connectivity. Your device will need to be connected to WiFi to upload screening results wirelessly after each screening is performed. For ongoing device performance and security, your device will need to be connected to WiFi to receive app updates.

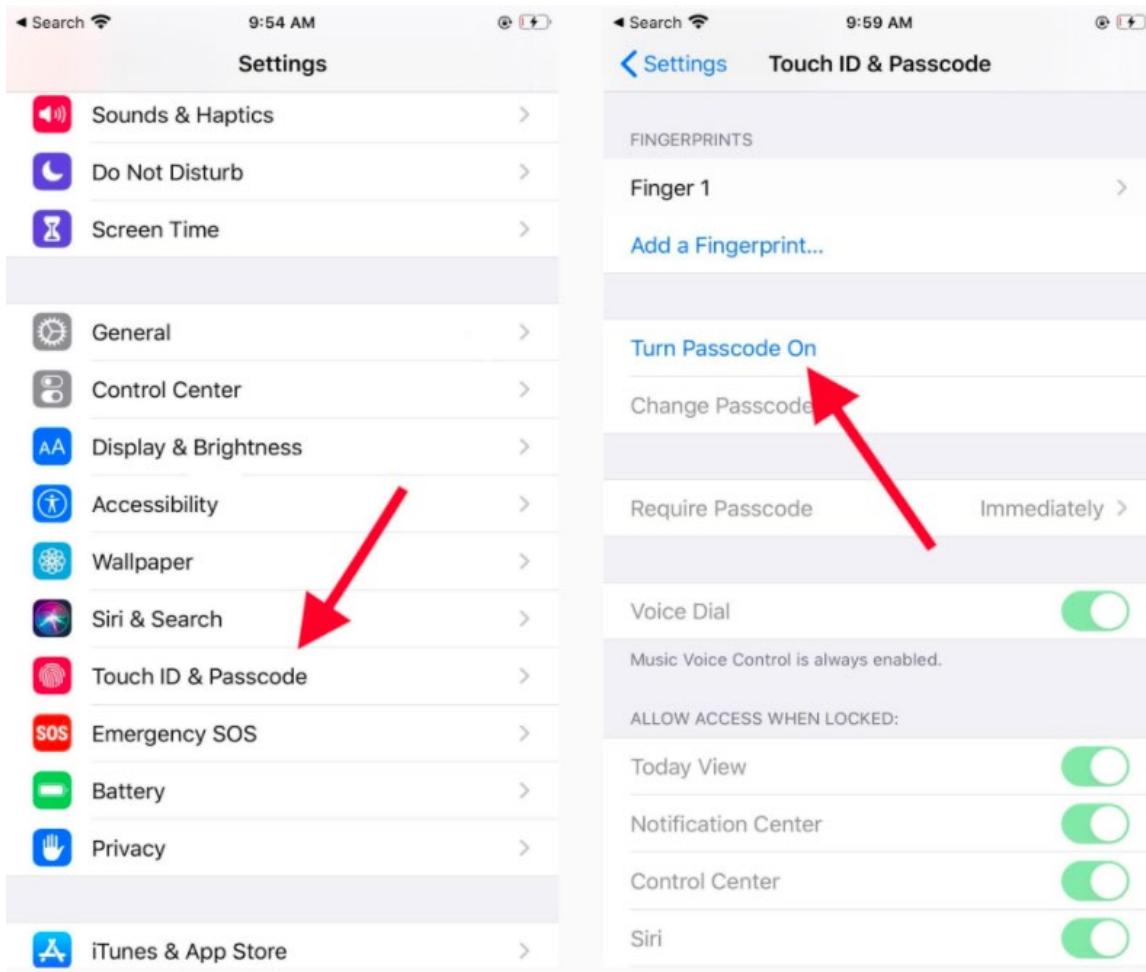
## Passcode Protection

GoCheck Kids requires all devices to be passcode protected. To access the GoCheck apps, you must have a passcode turned on.

The passcode is specific to the device, but user credentials are specific to each user. If you are sharing the device with your colleagues, each of you will login to the device using the same passcode and then log into the app with your own unique user credentials.

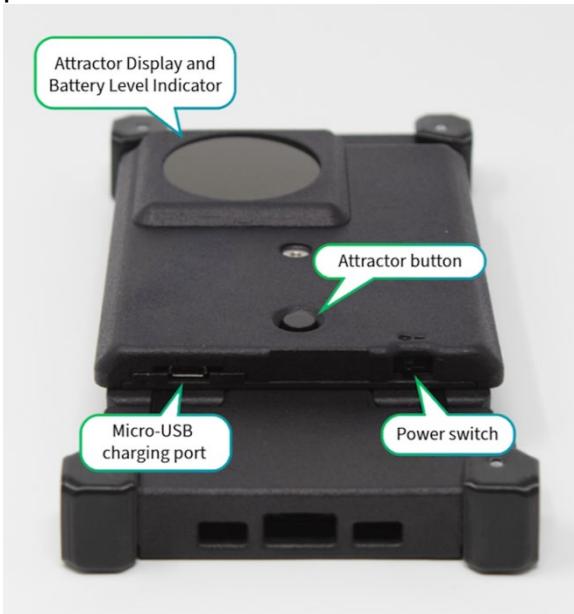
To turn a passcode on:

- Go to the settings app on your device
- Tap “Touch ID & Passcode”
- Tap “Turn Passcode On”



## Optional Accessory: Attractor Setup

The attractor is an optional accessory for your device that can aid in the photoscreening process.



To set up this accessory, place the attractor on the back of the GoCheck Kids vision screening device.

Make sure the registration posts of the attractor line up with the registration holes of the vision screening device.



Using the supplied Allen key, tighten the screw until the attractor is properly secured.  
**Be sure not to overtighten the screw.**



## Device Maintenance

### Calibration and Preventive Maintenance

The GoCheck Kids Vision Screener does not require calibration, verification of equipment's accuracy, or preventive maintenance performed by a technician. However, in order to ensure optimal device performance, the remainder of this "Device Maintenance" section documented below should be followed.

### Software Updates

The GoCheck Kids (GCK) Device is managed by a Mobile Device Management Solution. The Device iOS and GCK App Software will receive updates which will automatically install as needed. To receive updates, please ensure that the device is connected to WiFi so it can communicate and sync accordingly. If your device has not had an active internet connection for an extended period, the Mobile Device Management Solution may inactivate the device. Please contact Customer Support team at 866-633-9243 after extended disconnection.

### Cleaning the Device

Using a 70% isopropyl alcohol wipe, gently wipe the exterior surfaces of the GoCheck Kids Vision Screener. Avoid getting moisture in any openings and gently dry the device with a lint free cloth after applying the alcohol. Use only 70% alcohol wipes as other cleaning agents may harm the device. Clean the device regularly or as needed.

### Charging the Device

GoCheck Kids uses a standard iPhone charging cable which is provided with the unit.

When the device is not in use, it should be plugged into the charging cable and powered off.

If your charging cable needs to be replaced, please contact our Customer Support team at 866-633-9243.

### **Storing the Device**

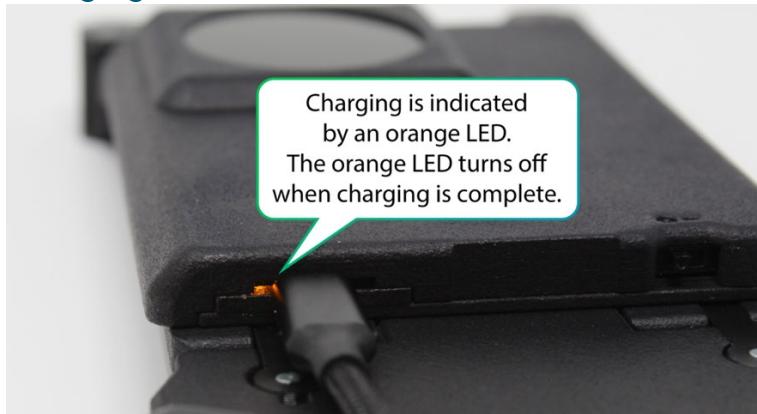
Store your device in a cool, moisture-free environment where the temperature is between -4° to 113° F. Don't leave your device in direct sunlight for extended periods of time, as the device may overheat. Do your best to keep the device within its operating temperatures of 32° to 95° F.

Store the device half-charged when you store it long term to best preserve battery life. Power down the device to avoid additional battery use.

Depending on how long you store your device, it may be in a low-battery state when you remove it from long-term storage. After it's removed from storage, it may require 20 minutes of charging with the original power adapter before you can use it.

## **Optional Accessory: Attractor Maintenance**

### **Charging the Attractor**



Use the micro-USB charge port with the provided micro-USB cable and USB charger. The Attractor will charge whether the power switch is On or Off. Charging is indicated by an orange LED light next to the micro-USB port. The orange light turns off when charging is complete. The average time to full charge is 5-6 hours.

## Information Security

**ATTENTION:** Patient screening data and results are ePHI and should be handled according to your workplace PHI policies.

Each user should have a unique username and password for the GoCheck Kids system. Users should not share usernames and passwords.

If you are going to leave your device or computer unattended, log out of the GoCheck Kids portal or power off the device to lock the screen.

Practice administrators are encouraged to enable Multi-Factor Authentication on the web portal for increased security. Please reach out to Customer Support to do so. It is recommended to connect to a secure wireless network. It is not recommended to connect to the GoCheck Kids web portal from an unsecured internet connection. When accessing the web portal, it is recommended to use a VPN if your workplace has one.

Data is temporarily stored on the device when the device is not connected to a wireless network. Please connect the device to a wireless network after screening is completed so that data can be uploaded wirelessly.

Install software updates to the GoCheck Kids app and the iOS operating system when prompted.

Double-check that any emails you receive come from an address that ends in “@gocheckkids.com”. GoCheck Kids will NEVER ask for your login credentials via email. When communicating with GoCheck Kids, do not include PHI in the email.

Follow your workplace recommendations for antivirus software for any workstations you use to access the web portal.

## Using the GCK App for Photoscreening

### Logging into the Vision App

Select the GoCheck Kids App on the home screen. Enter your username and password for the application.

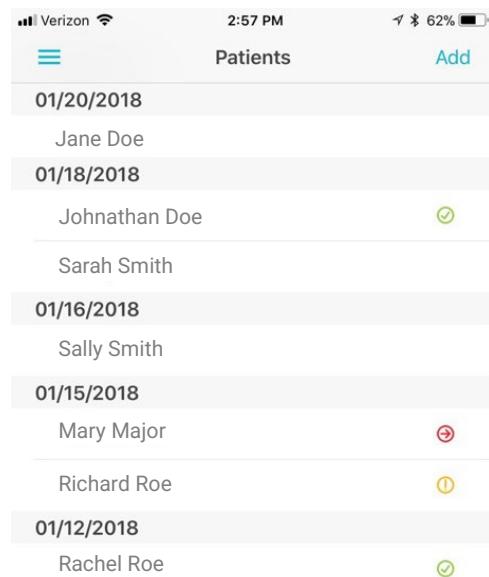
To Log in to the app:

- Use your email address as username and password created during registration



If your practice enables text-based multi-factor authentication, you may be prompted to enter your phone number.

You will be directed to the patient queue. This is where you can select patients already scheduled and search for patients. If the patient has not yet been added, select “add” in the top right corner.



## Adding a Patient

There are three required fields to add a patient: First Name, Last Name, and Date of Birth. All other information is optional. Add the patient's information and select "done" in the top right corner.

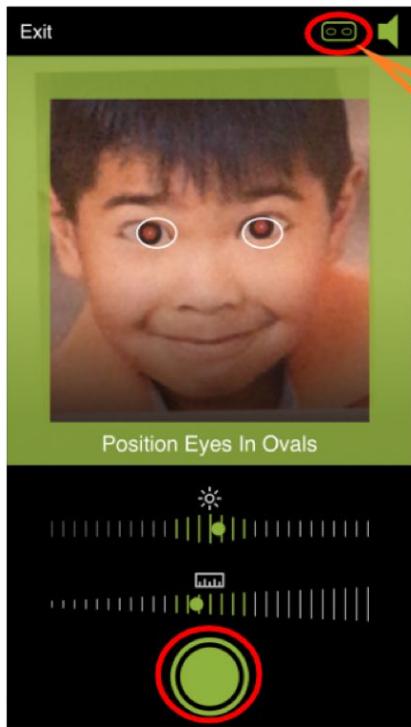
## Performing a Photoscreening Test

To begin a photoscreening test, navigate to the patient's record and select "Start Photoscreening".



The child must be looking directly at the camera, the room must be dimly lit, and the test distance must be 40 inches. At this point, a green box will appear around the patient's face. Press the green button to take a picture.

**Important: The room should be dimly lit for your photoscreening session.** If there is too much light in the room, it may be difficult to capture an image without extraneous reflections on the cornea. The dim lighting also ensures proper pupil size for photoscreening measurements. For best results, **turn off the overhead lighting and use the door to control the light in the room.** Ensure a distance of 40 inches between the patient and the photoscreener.



## On-Demand Eye Tracking Override Feature



If you would like to override the built-in eye tracking, you can toggle on the On-demand Eye Tracking Override. This is available at the top right of your screen, with the goggles icon. You will see a pair of ovals to position the eyes in manually.

### GoCheck Kids App Icons Legend:

	Result - No Risk Factors Identified
	Result - Not Gradeable
	Result - Risk Factor Identified
	Toggle Sound On/Off
	Brightness
	Distance

The brightness and distance indicators are used to help you position the device for effective photoscreening and ensure proper room lighting. When both brightness and distance are acceptable, a green border will appear, and you can take a photo. The speaker button allows you to toggle sound effects on and off. Finally, the results icons provide information about your photoscreening session results.

The photoscreening app will show you a result after you take the photo. There are 3 results: Risk Factor Identified, No Risk Factors Identified, and Not Gradeable.

If you get a Not Gradable result, please try retaking the photo. You may need to adjust the lighting conditions or distance.

## Accessing Photoscreening Results

The result report is then immediately available in the app and uploaded to the web portal. See the “Using the GoCheck Kids Web Portal” section of this manual for more details on reporting capabilities in the web portal.

If risk factors are identified, the child should be referred to a qualified eye care professional.



If your company has an EHR integration with GoCheck Kids, talk to your EHR integration specialist about exporting results to your EHR system.

You can fax your screening results. Click the Fax button on the results screen. There will be a confirmation pop-up box that will say “Fax Requested” indicating that the fax has been successfully processed.

If your practice has an AirPrint-enabled printer, you can print the patient’s screening results. The printer needs to be discoverable wirelessly through Wifi and paired with the GoCheck Kids device. Click the “Print” button to export your results to the printer.

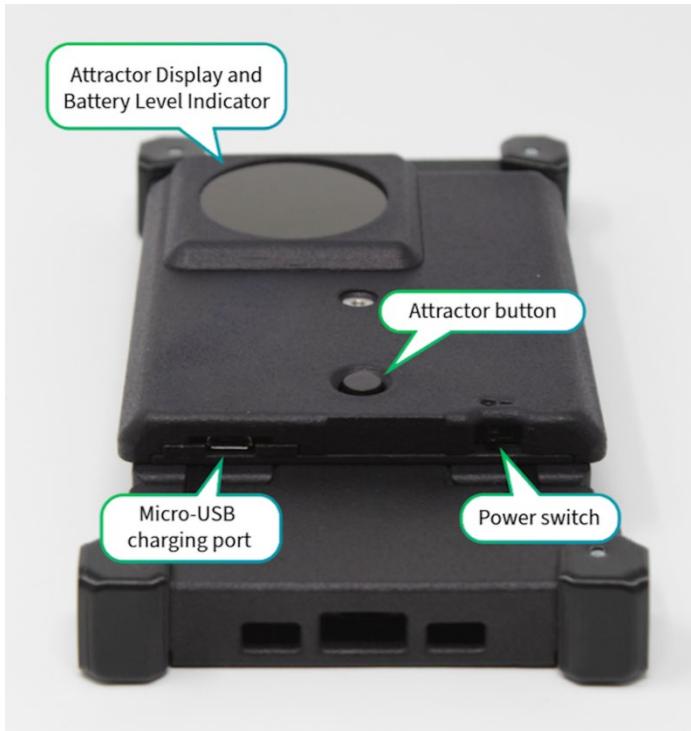
## Optional Accessory: Attractor

The attractor is an optional accessory for the GoCheck Kids photoscreening system.

The Attractor indicates where the child should direct their gaze during photoscreening.

**ATTENTION:** Do not add any additional lights, stickers, or decorations to attract the child's attention as this may affect your screening results.

Start the attractor light before beginning your photoscreening session.



### Photoscreening while using the Attractor

To perform a photoscreening session while using the Attractor, you will need to power on the attractor and turn on the attractor display before you take the photo.

### Powering on the Attractor

Switch the Attractor ON by sliding the power button to the right.

Press and release the Attractor button to start the attractor light.

Press and release the Attractor button again to turn OFF the attractor.

The attractor display will automatically stop after 4 minutes.



The battery level is briefly displayed when the power switch is turned on.

The battery level is also displayed briefly after the Attractor button is pressed and released to turn off the attractor. Charge when only one yellow dot and one red dot is shown. When the power is turned on, the typical battery life is 40-50 hours depending on how often it is used.

## Using the GCK App for Visual Acuity

### Logging into the Vision App

Select the GoCheck Kids App on the home screen. Enter your username and password for the application.

To Log in to the app:

- Use your email address as username and password created during registration



If your practice enables text-based multi-factor authentication, you may be prompted to enter your phone number.

You will be directed to the patient queue. This is where you can select patients already scheduled and search for patients. If the patient has not yet been added, select “add” in the top right corner.

Verizon	2:57 PM	62%
	Patients	<a href="#">Add</a>
01/20/2018		
	Jane Doe	
01/18/2018		
	Johnathan Doe	
	Sarah Smith	
01/16/2018		
	Sally Smith	
01/15/2018		
	Mary Major	
	Richard Roe	
01/12/2018		
	Rachel Roe	

## Adding a Patient

There are three required fields to add a patient: First Name, Last Name, and Date of Birth. All other information is optional. Add the patient's information and select "done" in the top right corner.

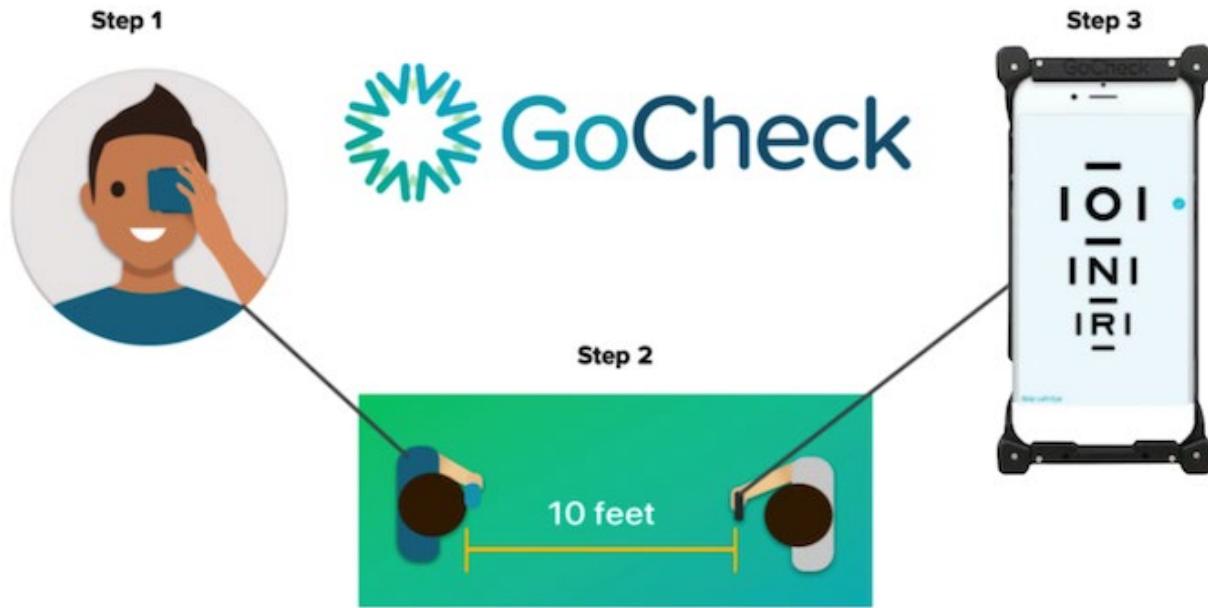
## Performing a Visual Acuity Test

To begin a Visual Acuity test, navigate to the patient's record and select "Start Visual Acuity Test".



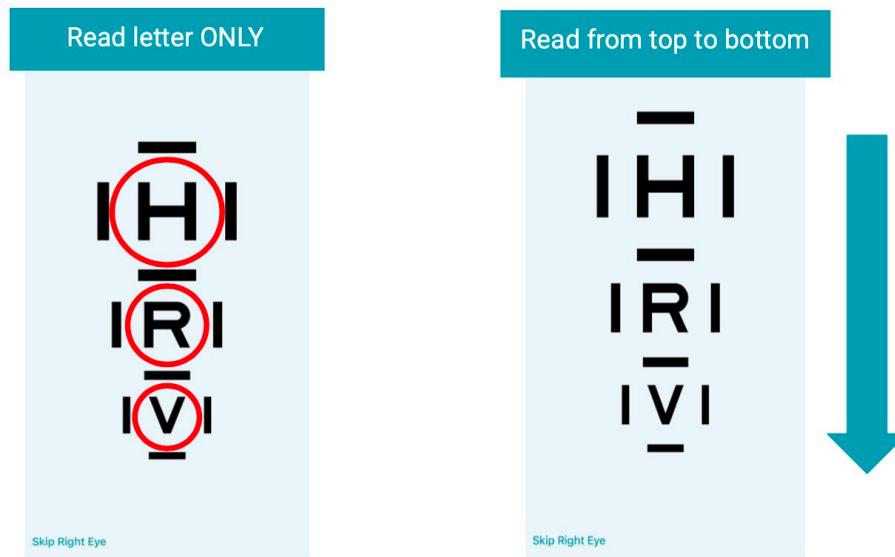
For this test, you will need a tester to hold the device, a patch or folded washcloth to cover the patient's eye, and a tape measure.

Measure 10 feet between the phone and the patient. Follow the instructions in the app to continue. Give the occluder (for example: patch/folded washcloth) to the patient. To begin the test, turn the device screen to the patient.

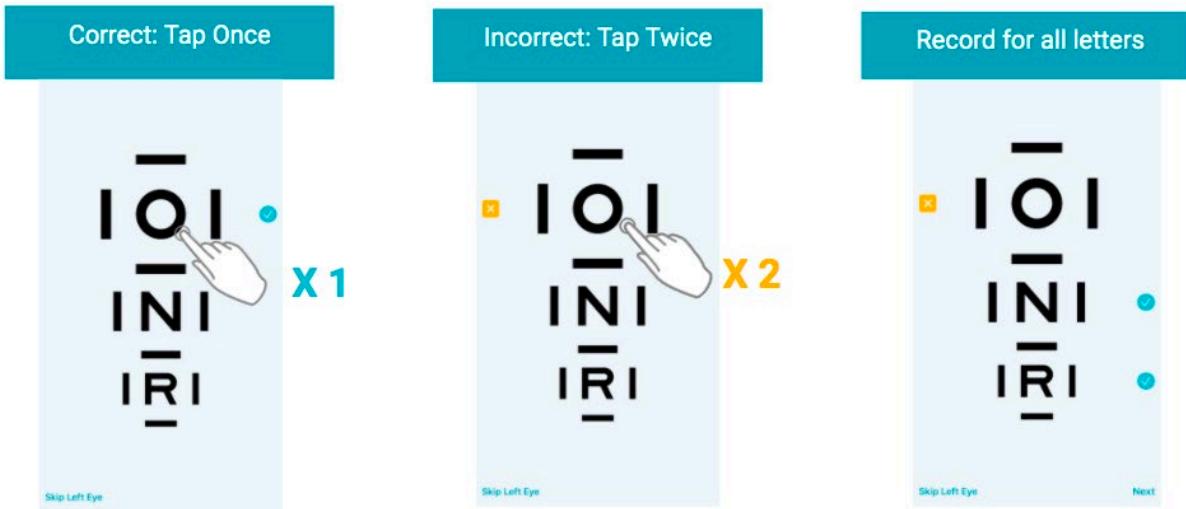


Ask the patient to read the letters inside the crowding bars from top to bottom. Make sure to remember the patient's responses.

**Ask patient to:**



To record results, tap once on a letter that the patient read correctly and twice on a letter that the patient read incorrectly. Record results for all letters and select 'Next' to advance.



## Accessing Visual Acuity Results

The result report is then immediately available in the app and uploaded to the web portal.

Newly added (PHI hidden) [Done](#)

Age 4

No risk factor identified

8/26/2020 04:30 PM

**Visual Acuity Result**

Right Eye	Left Eye
20/20 LogMAR: 0.00	20/20 LogMAR: 0.00

Threshold: 20/40 for age 4  
 Optotype: HOTV  
 Distance: 10 feet  
 Vision Correction: none

[Scroll to view details](#)

[Fax](#)

[Print](#)

If risk factors are identified, the child should be referred to a qualified eye care professional.

If your company has an EHR integration with GoCheck Kids, talk to your EHR integration specialist about exporting results to your EHR system.

You can fax your screening results. Click the Fax button on the results screen. There will be a confirmation pop-up box that will say “Fax Requested” indicating that the fax has been successfully processed.

If your practice has an AirPrint-enabled printer, you can print the patient’s screening results. The printer needs to be discoverable wirelessly through Wifi and paired with the GoCheck Kids device. Click the “Print” button to export your results to the printer.

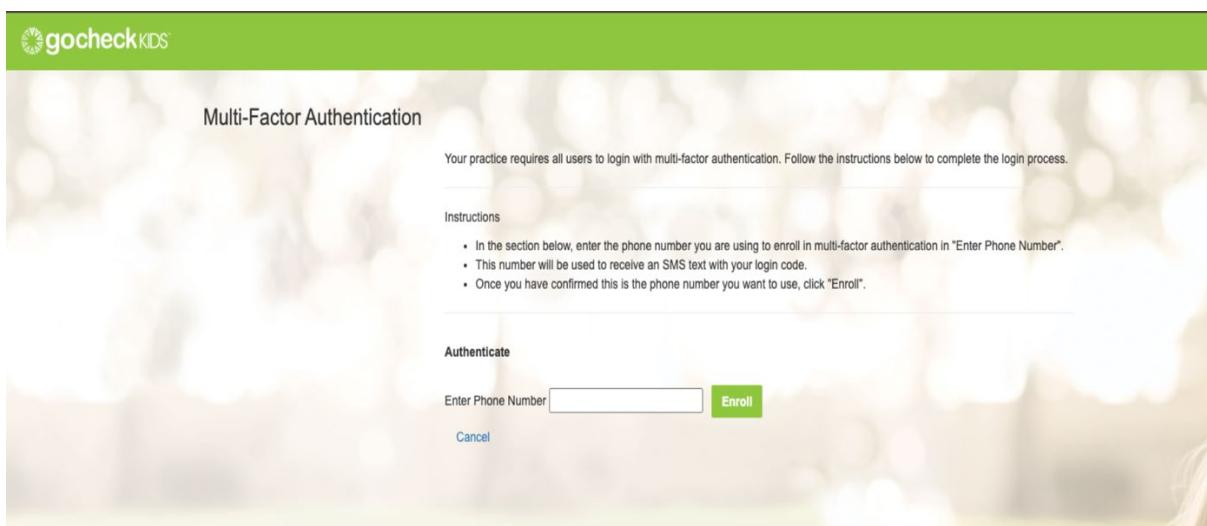
## Using the GoCheck Kids Web Portal

### Browsers supported for GoCheck web portal use

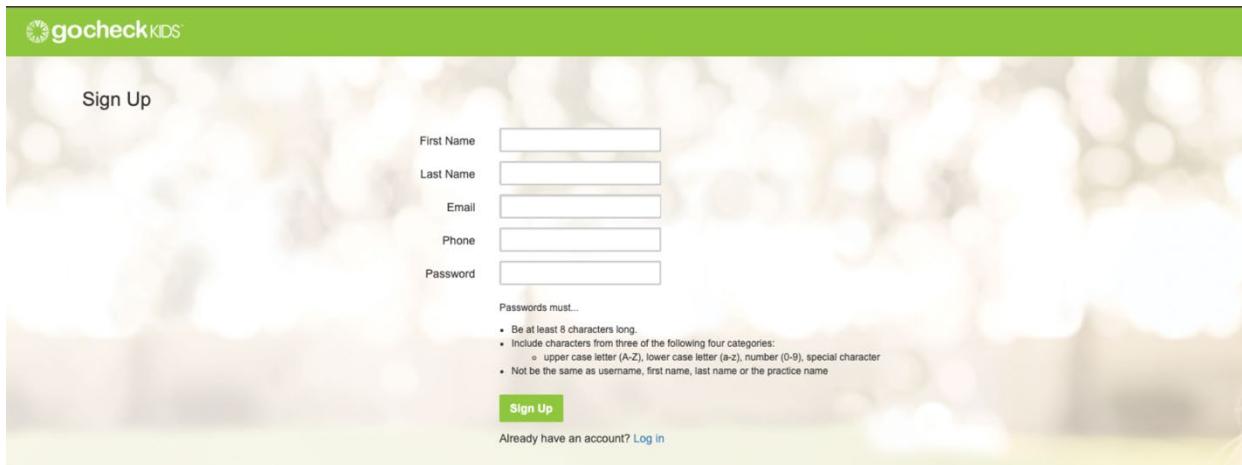
The web portal currently supports Chrome, Edge, Firefox and Safari. GoCheck does not recommend or support Internet Explorer for web portal use.

### Logging in to the portal

To access the GoCheck Kids Web Portal, go to [portal.gocheckkids.com](http://portal.gocheckkids.com). Log into the portal with your GoCheck Kids username and password. If prompted to complete multi-factor authentication, please do so.



You can set up your user account by clicking the link to register in your portal invitation email. The email will be titled “GoCheck Kids Invitation” and will include a custom link. The sign-up page for your account will prompt you to enter your first and last name, email, phone number, and password.



Sign Up

First Name

Last Name

Email

Phone

Password

Passwords must...

- Be at least 8 characters long.
- Include characters from three of the following four categories:
  - upper case letter (A-Z), lower case letter (a-z), number (0-9), special character
- Not be the same as username, first name, last name or the practice name

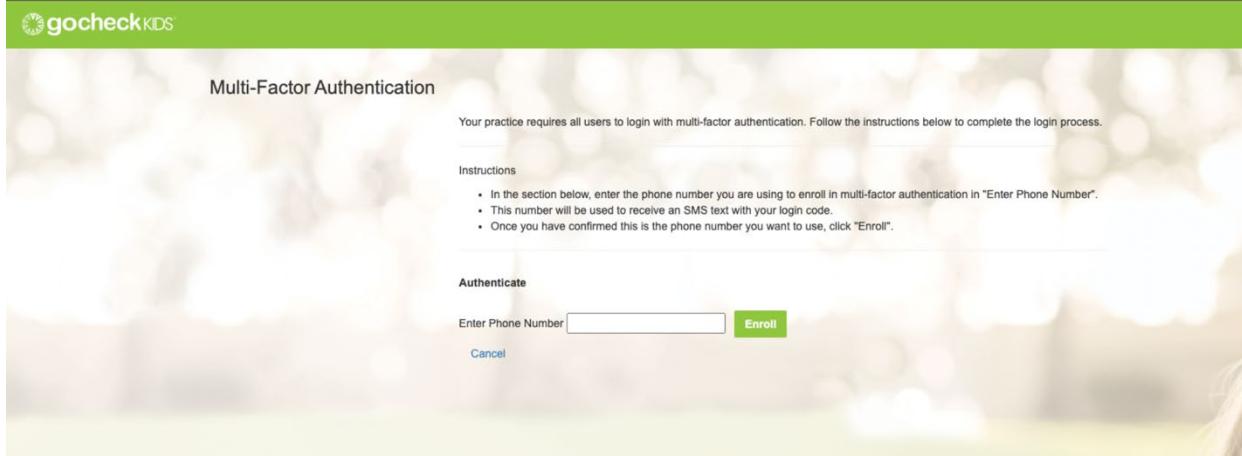
**Sign Up**

Already have an account? [Log in](#)

Your administrator may have already associated your phone number with your email. If so, you will not be prompted to enter your phone number to sign up.

## Multi-Factor Authentication Prompts

If your practice enables text-based multi-factor authentication after member accounts have been set up, you may be prompted to enter your phone number.



Multi-Factor Authentication

Your practice requires all users to login with multi-factor authentication. Follow the instructions below to complete the login process.

Instructions

- In the section below, enter the phone number you are using to enroll in multi-factor authentication in "Enter Phone Number".
- This number will be used to receive an SMS text with your login code.
- Once you have confirmed this is the phone number you want to use, click "Enroll".

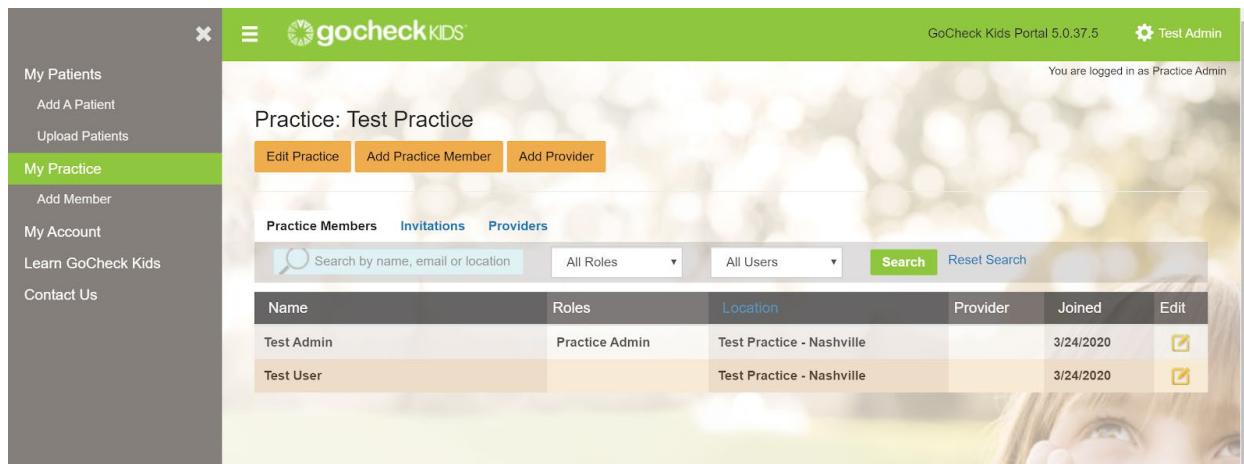
Authenticate

Enter Phone Number  **Enroll**

[Cancel](#)

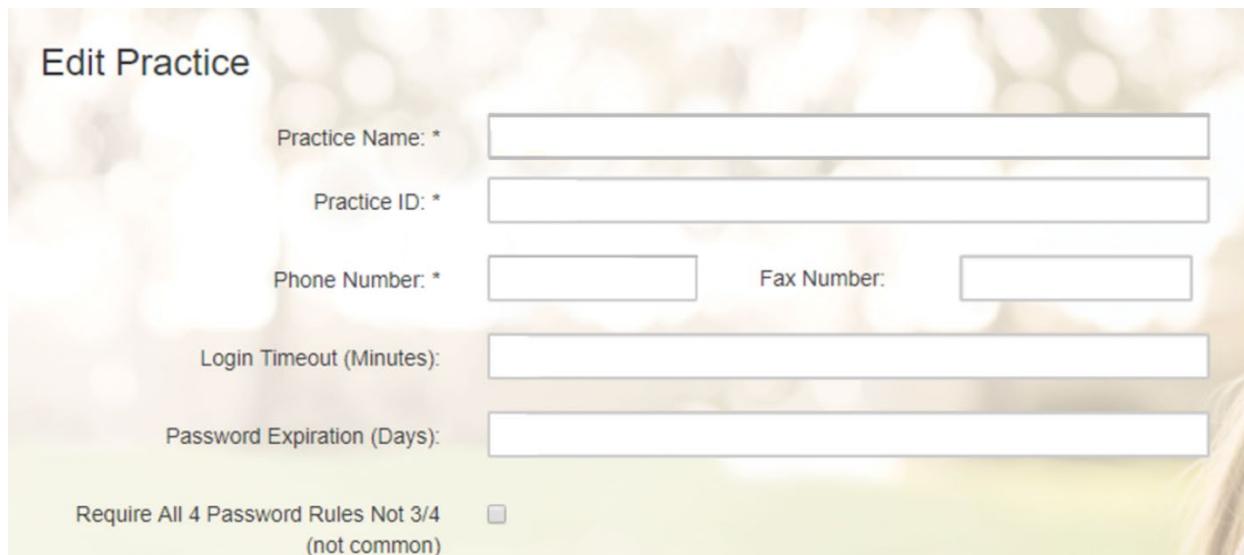
## Entering and Editing Practice Info

If you are the administrator for your practice, you will be able to enter and update the information for your practice on the portal.



The screenshot shows the GoCheck Kids Portal interface. The left sidebar has a 'My Practice' section selected, containing links for Add Member, My Account, Learn GoCheck Kids, and Contact Us. The main content area is titled 'Practice: Test Practice' and shows a list of practice members. The table has columns for Name, Roles, Location, Provider, Joined, and Edit. Two rows are listed: 'Test Admin' (Practice Admin, Test Practice - Nashville, 3/24/2020) and 'Test User' (Practice Admin, Test Practice - Nashville, 3/24/2020). Buttons for 'Edit Practice', 'Add Practice Member', and 'Add Provider' are at the top of the member list.

Click on the “Edit Practice” button to update the information for your practice.



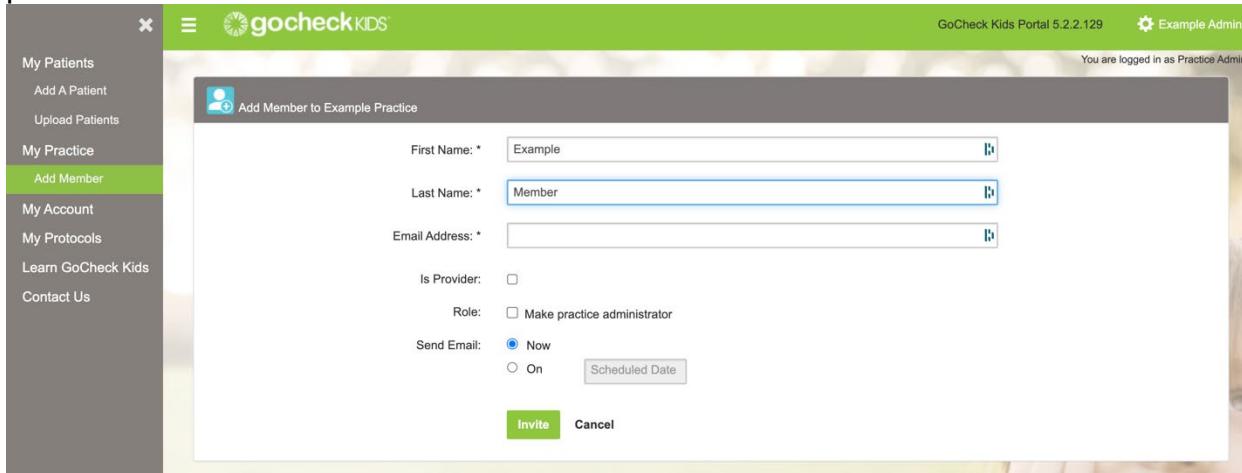
The 'Edit Practice' form has the following fields:

- Practice Name: \* (input field)
- Practice ID: \* (input field)
- Phone Number: \* (input field)
- Fax Number: (input field)
- Login Timeout (Minutes): (input field)
- Password Expiration (Days): (input field)
- Require All 4 Password Rules Not 3/4 (not common) (checkbox)

## Inviting Practice Users

You can add a user to your practice with the “Add Practice Member” button.

You will be able to enter your practice member’s first and last name, email, phone number, practice location, and role. This invitation will be sent as an email to your new practice member.



The screenshot shows the 'Add Member to Example Practice' dialog box. The 'First Name' field contains 'Example', the 'Last Name' field contains 'Member', and the 'Email Address' field is empty. The 'Is Provider' checkbox is unchecked. The 'Role' section has an unchecked checkbox for 'Make practice administrator'. The 'Send Email' section has a radio button for 'Now' (which is checked) and an unchecked radio button for 'On'. Below these are 'Invite' and 'Cancel' buttons.

## Setting Up Multi-Factor Authentication for Your Practice

On the GoCheck Kids platform, Multi-Factor Authentication can be enabled for the GoCheck Web Portal. GoCheck’s Multi-Factor Authentication uses a Text-Based Authentication (SMS) method.

Multi-Factor Authentication is enabled by the GoCheck Kids Support team and is controlled on the practice level. Once enabled, all users associated with that practice will be required to enroll and authenticate upon successful login to the GoCheck Web Portal.

### Enabling Multi-Factor Authentication

To enable Multi-Factor authentication, submit a request to the GoCheck Kids Support team. The request should include the following information:

- The name of the practice in the GoCheck Kids platform.
- The date and time for when your practice wants to go-live with Multi-Factor authentication.

Contact information for GoCheck Kids Support:

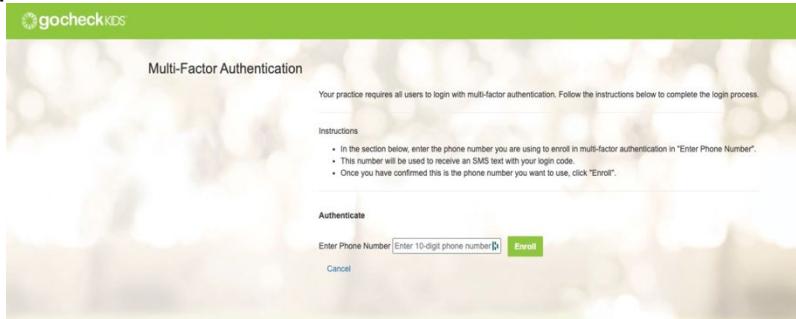
- Email: support@gotechkids.com
- Phone Number: 1-866-633-9243

## Enrollment & Verification

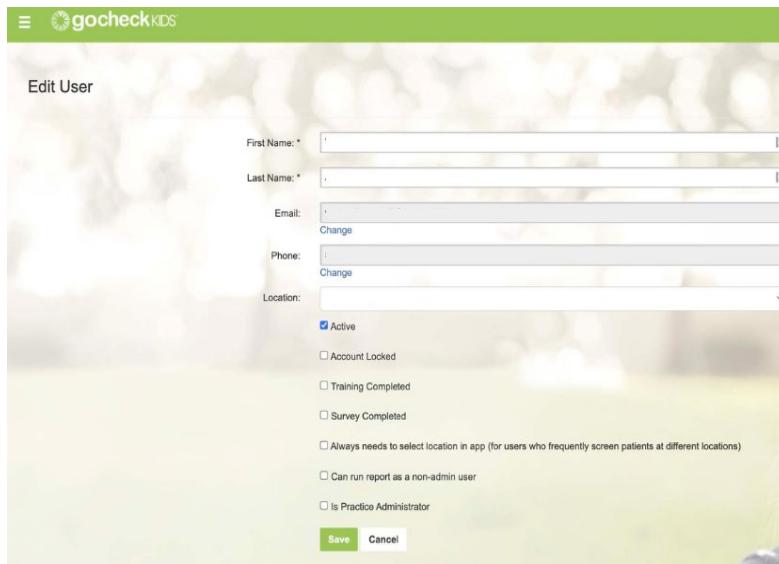
Once Multi-Factor Authentication is enabled for a practice, there are several ways to enroll users.

For existing user accounts:

1. Upon initial log in to the GoCheck Web Portal, the user will be asked to enroll a phone number.



2. A practice administrator for the practice can manually add a phone number to a user's account.



Edit User

First Name: \*

Last Name: \*

Email:  Change

Phone:  Change

Location:  Active

Account Locked

Training Completed

Survey Completed

Always needs to select location in app (for users who frequently screen patients at different locations)

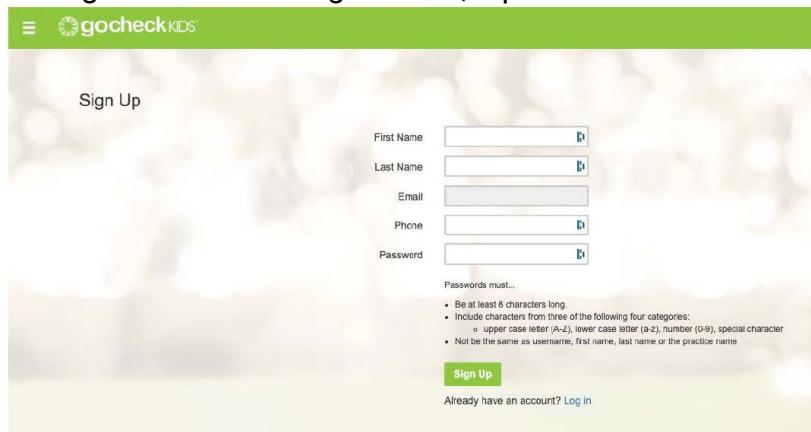
Can run report as a non-admin user

Is Practice Administrator

**Save** **Cancel**

For new user accounts:

1. During user account registration, a phone number can be added to the account.



Sign Up

First Name

Last Name

Email

Phone

Password

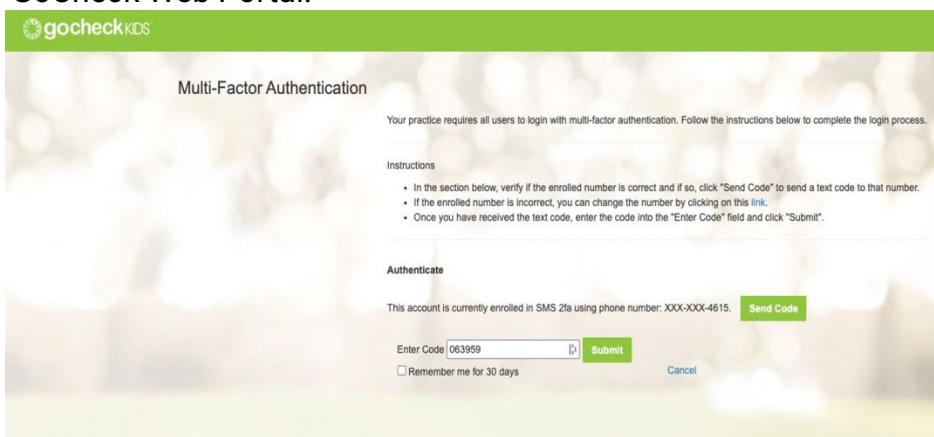
Passwords must...

- Be at least 8 characters long.
- Include characters from three of the following four categories:
  - upper case letter (A-Z), lower case letter (a-z), number (0-9), special character
- Not be the same as username, first name, last name or the practice name

**Sign Up**

Already have an account? [Log in](#)

2. Upon successful enrollment, users will be required to authenticate using a verification code sent to the enrolled phone number when trying to log in to the GoCheck Web Portal.



Multi-Factor Authentication

Your practice requires all users to login with multi-factor authentication. Follow the instructions below to complete the login process.

Instructions

- In the section below, verify if the enrolled number is correct and if so, click "Send Code" to send a text code to that number.
- If the enrolled number is incorrect, you can change the number by clicking on this [link](#).
- Once you have received the text code, enter the code into the "Enter Code" field and click "Submit".

Authenticate

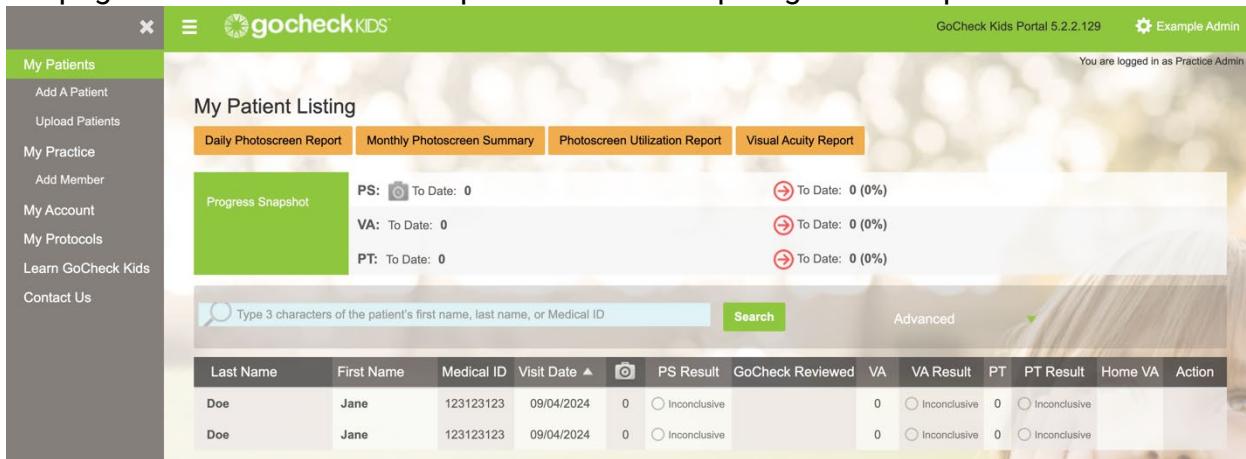
This account is currently enrolled in SMS 2fa using phone number: XXX-XXX-4615. **Send Code**

Enter Code  **Submit**

Remember me for 30 days [Cancel](#)

## Screening Metrics/ Reporting

You will be able to view photoscreening and visual acuity reporting for your practice in the portal. On the My Patients page, you will see a list of reports available at the top of the page. Click on the desired report to start the report generation process.



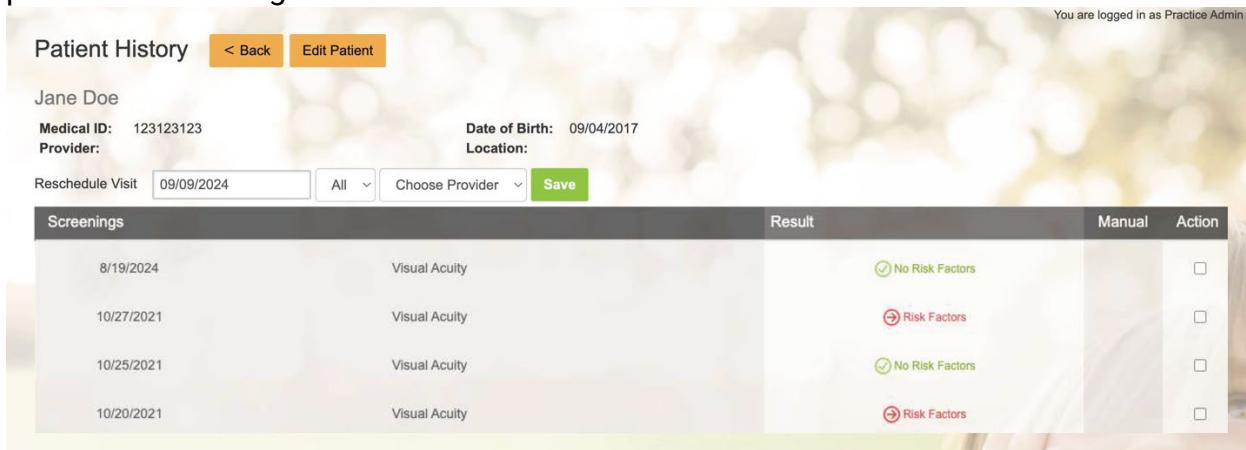
My Patient Listing

Daily Photoscreen Report Monthly Photoscreen Summary Photoscreen Utilization Report Visual Acuity Report

Progress Snapshot

Last Name	First Name	Medical ID	Visit Date	PS Result	GoCheck Reviewed	VA	VA Result	PT	PT Result	Home VA	Action
Doe	Jane	123123123	09/04/2024	0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive		
Doe	Jane	123123123	09/04/2024	0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive		

PS Results are for photoscreening, VA Results are for visual acuity, PT Results are for pure tone screenings.



Patient History [< Back](#) [Edit Patient](#)

Jane Doe

Medical ID: 123123123 Date of Birth: 09/04/2017

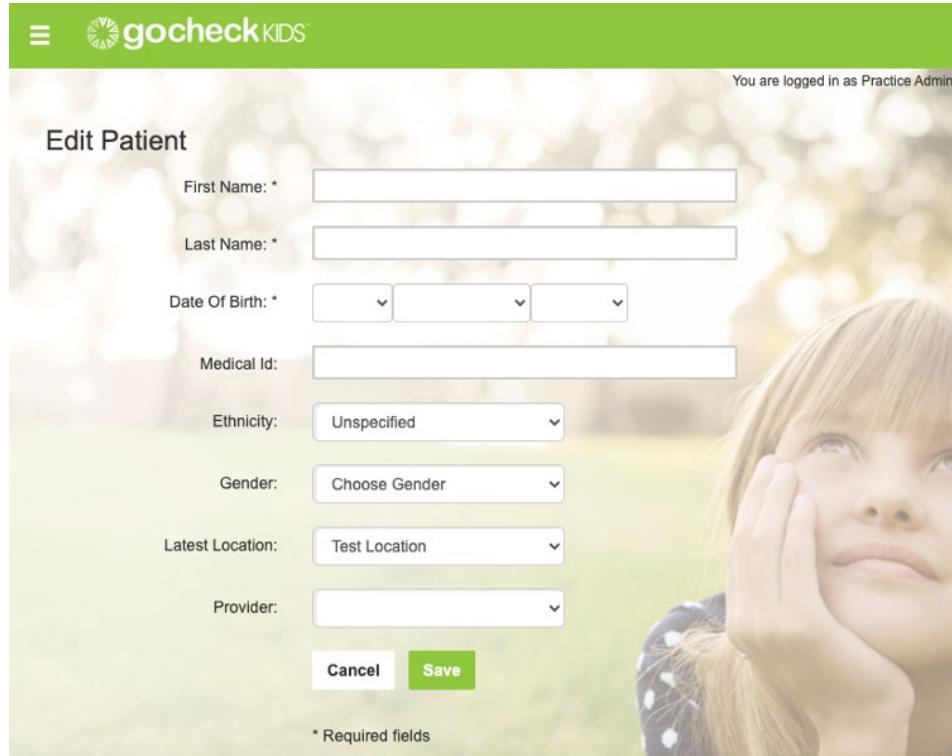
Provider: Location:

Reschedule Visit 09/09/2024 [All](#) [Choose Provider](#) [Save](#)

Screenings	Result	Manual	Action
8/19/2024 Visual Acuity	No Risk Factors	<input type="checkbox"/>	
10/27/2021 Visual Acuity	Risk Factors	<input type="checkbox"/>	
10/25/2021 Visual Acuity	No Risk Factors	<input type="checkbox"/>	
10/20/2021 Visual Acuity	Risk Factors	<input type="checkbox"/>	

## Updating a Patient Record

To change a patient's record, select the patient and hit "Edit" in the top right corner. You can edit the patient's information or change the practice location of the most recent test via this form. Note: changing the practice location will move the patient's test results to that location.



You are logged in as Practice Admin

Edit Patient

First Name: \*

Last Name: \*

Date Of Birth: \*

Medical Id:

Ethnicity:

Gender:

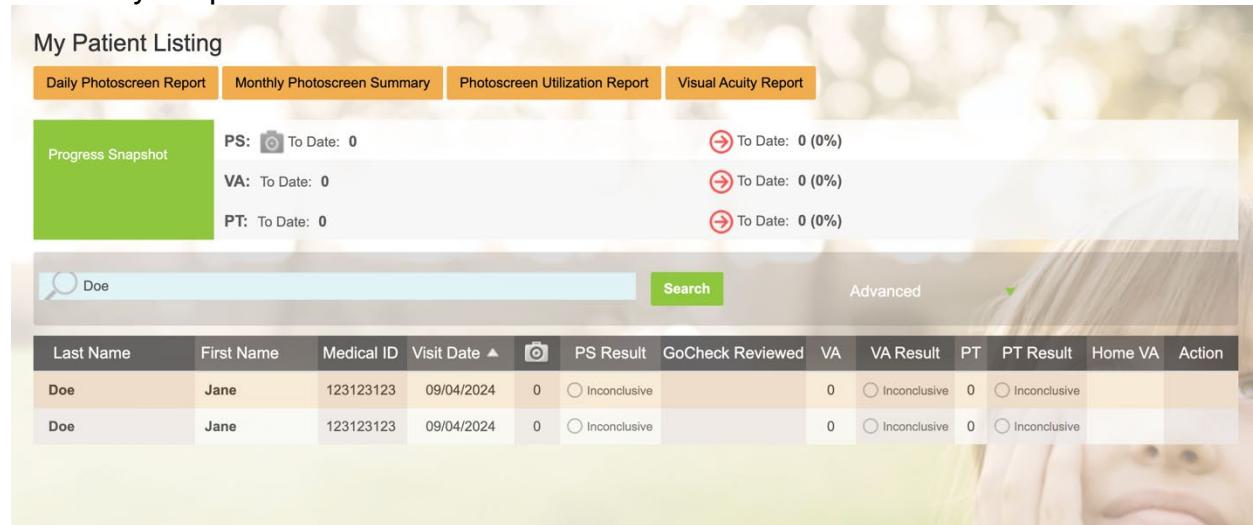
Latest Location:

Provider:

\* Required fields

## Viewing and Searching a Patient Record

From the "My Patients" page, you can search for a specific patient record. Type the patient's name or medical ID number to locate a patient record. You can narrow search results by the practice location.



My Patient Listing

Progress Snapshot

PS:  To Date: 0  To Date: 0 (0%)

VA:  To Date: 0  To Date: 0 (0%)

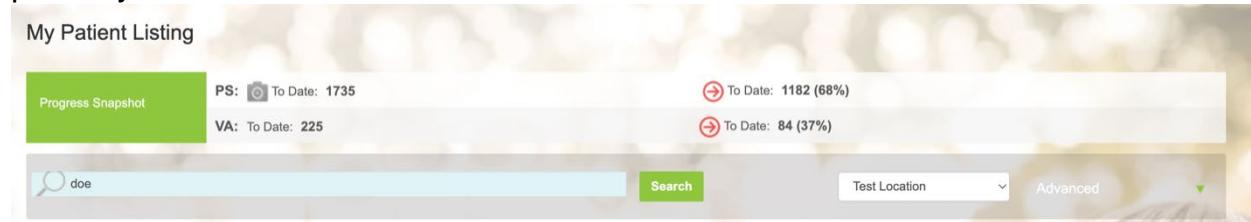
PT:  To Date: 0  To Date: 0 (0%)

Doe  Search Advanced

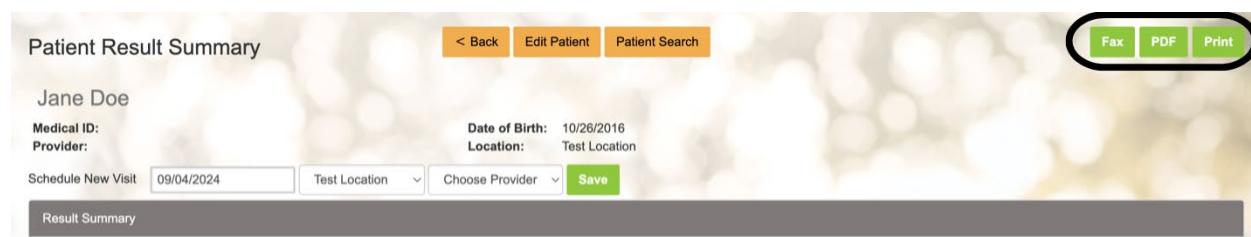
Last Name	First Name	Medical ID	Visit Date ▲	<input type="button"/>	PS Result	GoCheck Reviewed	VA	VA Result	PT	PT Result	Home VA	Action
Doe	Jane	123123123	09/04/2024	<input type="button"/>	<input type="radio"/> Inconclusive		0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive		
Doe	Jane	123123123	09/04/2024	<input type="button"/>	<input type="radio"/> Inconclusive		0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive		

## Exporting Results- Viewing, Faxing, or Printing PDFs of Patient Results

To export a patient's results using the portal, click "My Patients" and search for the patient you would like results for.



Click on the patient to bring up the patient's record. Click on the screening you would like to export or print. You have three options in the upper right corner: Fax, PDF, and Print. Select the option you would like to use to export the results.



If your company has an EHR integration with GoCheck Kids, talk to your EHR integration specialist about exporting results to your EHR system.

You can fax your screening results. Click the Fax button on the results screen. There will be a confirmation pop-up box that will say "Fax Requested" indicating that the fax has been successfully processed.

If your practice has an AirPrint-enabled printer, you can print the patient's screening results. The printer needs to be discoverable wirelessly through Wifi and paired with the GoCheck Kids device. Click the "Print" button to export your results to the printer.

You can export your screening results as a PDF from the web portal and it will be downloaded onto your computer.

## Troubleshooting Common Problems/ FAQs

### Photoscreening FAQs

[How can I adjust the lighting to perform photoscreening?](#)

There are a few reasons why you may receive a Not Gradable result. There could be issues with image quality. For example, if the child is not looking directly at the camera or the photo is blurry from motion, you will get a Not Gradable result. Lighting may need to be adjusted, as overly bright lighting can interfere with screening results. If you do receive a Not Gradable result, you should try again and take another image.

[Why did I receive a Not Gradable photoscreening result?](#)

Photoscreening should be performed in an environment with dim, ambient lighting to ensure effectiveness of the photoscreening. Please turn off overhead lights, hall lights and other sources of light (i.e. laptop or smartphone screen, lamp stand, tablets, windows, etc.). These light sources can cause extraneous reflections on the cornea. The dim lighting also ensures proper pupil size for photoscreening measurements. Use the door to control the amount of lighting in the room. If the room has blinds, you may need to adjust the blinds to filter more light.

### Visual Acuity FAQs

[Can I remove the crowding bars around the letters?](#)

No, GoCheck Kids visual acuity incorporates crowding bars which are recommended best practice for testing young children. Crowding bars are the vertical and horizontal bars surrounding a letter in a visual acuity test.

[What optotypes are available for visual acuity?](#)

The GoCheck Kids visual acuity test uses recommended optotypes based on age: HOTV optotypes with crowding bars for children under 7 years and Sloan optotypes in a modified-ETDRS approach for children 7 years and up.

[Can visual acuity be performed at distances other than 10 feet?](#)

The GoCheck Kids visual acuity test is designed for use at 10 feet to test distance visual acuity. The test is not designed for other distances.

### Web Portal FAQs

[Which browsers does the GoCheck web portal support?](#)

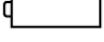
The web portal currently supports Chrome, Edge, Firefox and Safari. GoCheck does not recommend or support Internet Explorer for web portal use.

### Support

For additional support, contact us at [support@gocheckkids.com](mailto:support@gocheckkids.com) or call 866-633-9243.

## Symbols Glossary

These symbols may be used in the GoCheck Kids product labeling.

SYMBOL	STANDARD REFERENCE	STANDARD TITLE	SYMBOL TITLE	EXPLANATORY TEXT
	21 CFR Part 801	Medical devices - Labeling	Prescription Use Only	Caution: Federal law (USA) restricts this device to sale by or on the order of a licensed healthcare professional.
	ISO 15223-1: 2021 Reference no. 5.1.1. (ISO 7000-3082)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Manufacturer	Indicates the medical device manufacturer
	ISO 15223-1: 2021 Reference no. 5.1.3. (ISO 7000-2497)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Date of manufacture	Indicates the date when the medical device was manufactured
	ISO 15223-1:2021 Reference no. 5.4.3. (ISO 7000-1641)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Consult instructions for use or consult electronic instructions for use	Indicates the need for the user to consult the instructions for use iso_15223 Consult instructions for use iso_grs_7000_1641 Operator's manual; operating instructions
	ISO 15223-1: 2021 Reference no. 5.4.4. (ISO 7000-0434A)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Caution	To indicate that caution is necessary when operating the device or control close to where the symbol is placed, or to indicate that the current situation needs operator awareness or operator action in order to avoid undesirable consequences
	iso_grs_7010_W001	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	General warning sign	To signify a general warning
	ISO15223-1: 2021 Reference no. 5.7.10	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Unique device identifier	Indicates a carrier that contains unique device identifier information
	ISO 15223-1: 2021 Reference no. 5.1.5. (ISO 7000-2492)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Batch code	Indicates the manufacturer's batch code so that the batch or lot can be identified. Synonyms for "batch code" are "lot number", "lot code" and "batch number".
	ISO 15223-1: 2021 Reference no. 5.1.7. (ISO 7000-2498)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Serial number	Indicates the manufacturer's serial number so that a specific medical device can be identified
	ISO 7000 Reference no. 0623	Graphical symbols for use on equipment - registered symbols	This way up	N/A
	IEC 60417 Reference no. ISO 7000-5001B	Graphic symbols for use on electrical equipment	Battery, general	On battery powered equipment
	N/A	N/A	SOC-2 Audit Badge	Service Organization Controls (SOC) 2 audit, a 3 <sup>rd</sup> party cybersecurity audit

 GoCheck Kids.®

Rx Only

Gobiquity, Inc.  
25020 Avenue Stanford  
STE 100  
Santa Clarita CA 91355



2024 Gobiquity, Inc. Gobiquity, the Gobiquity logo, GoCheck Kids, and the GoCheck Kids logo are trademarks of Gobiquity, Inc. All other trademarks are the property of their respective owners.