



## **GoCheck Kids User Manual**

GoCheck Kids Vision Screener V5 i15P FC - P/N 9000-006  
Revision H

# GoCheck Kids User Manual

GoCheck Kids Vision Screener V5 i15P FC - P/N 9000-006

## Welcome to GoCheck Kids!

This manual provides important information regarding the use of the GoCheck Kids Vision Screener and should be read before using this device. This manual serves to provide you with general operating instructions.

The GoCheck Kids Vision Screener is continuously undergoing improvement, and, as a result, this document is subject to change. For additional information on how to use our product, please contact our customer support team at 866-633-9243 or visit the Learn Site at [learn.gochekkids.com](http://learn.gochekkids.com). Training courses are also available.

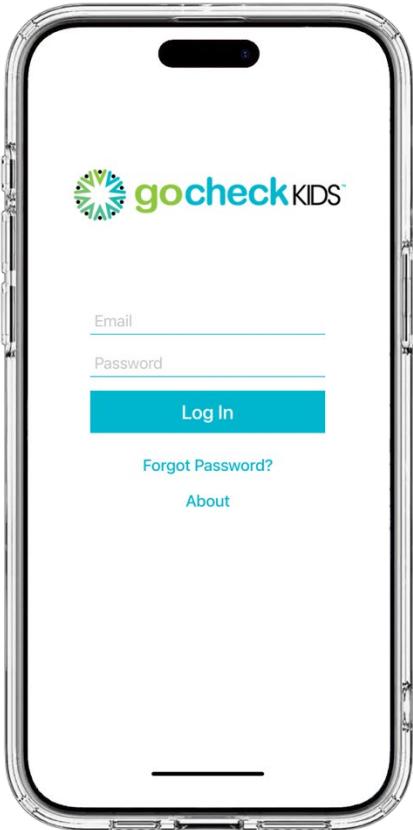
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## Device Description



GoCheck Kids is a medical device comprised of hardware (flash concentrator case, smartphone with charger block and cable), software (mobile medical application and web application – i.e., web portal), and an optional accessory (i.e., Attractor) and is intended to screen for vision impairment in children.

This device is not a diagnostic tool, rather the vision screening data is used to help determine if a child may require further evaluation by a qualified eye care professional, and the results are presented to parents, teachers, and clinicians.

The device is not intended as a substitute for a comprehensive vision evaluation by a qualified eye care professional.

- The GoCheck Kids device includes an ocular photoscreener intended to capture and record light reflex images to aid in vision assessment of children 12 months up to 72 months of age.
- The GoCheck Kids device includes a visual acuity screening tool, which tests each eye individually. It is intended to aid in the vision assessment of children 4 to 21 years of age.
- The GoCheck Kids device includes a web portal which provides access to the user for data management.

**NOTE:** The Attractor is an optional accessory attached to the GoCheck Kids parent device to support and augment the performance of the parent device. The Attractor indicates where the child should direct their gaze during photoscreening.

## Intended Use

GoCheck Kids' intended use is screening as part of periodic visual system assessments in children (i.e., photoscreening and visual acuity tests).

GoCheck Kids is not a diagnostic tool, rather it is a vision screening tool used to help determine if a child may require further evaluation by a qualified eye care professional.

This intended use is accomplished through software applications and hardware components that make up the device.

## Indications for Use

GoCheck Kids' indication for use is screening for amblyopia risk factors in children from age 12 months to 72 months (for photoscreening) and vision impairment in children from age 4 years to 21 years (for visual acuity tests).

## Contraindications

The GoCheck Kids Vision Screener should not be utilized as a substitute for a comprehensive examination by a qualified eye care professional as this device is a screening tool, not a diagnostic tool. While the device is used to detect amblyopia risk factors (for photoscreening) and vision impairment (for visual acuity tests), the device should NOT be used to diagnose specific conditions, rather, it should be used only to provide a pass/fail screening result to indicate the need for further evaluation.

The GoCheck Kids Vision Screener should NOT be used in clinical circumstances when a diagnostic test is indicated (i.e., child has a known or suspected vision disorder).

The GoCheck Kids Vision Screener is NOT to be used to assess children for the need for corrective lenses or to determine an eyeglass prescription.

The GoCheck Kids Vision Screener is NOT to be used to screen for Retinoblastoma or Cataracts.

## Device Setup

**ATTENTION: Do not disconnect the device from its flash concentrator case or the device will not function properly.**

**ATTENTION:** GoCheck Kids software is not standalone and must be used on validated hardware.



**WARNING: The GoCheck Kids device is iPhone-based. MagSafe compatible iPhone models and accessories contain magnets as well as components and/or radios that emit electromagnetic fields. These magnets and electromagnetic fields might cause interference to cardiac pacemakers, implanted defibrillators (ICDs) and other implants. To avoid any potential interactions with these medical devices, keep your MagSafe compatible iPhone models and MagSafe accessories a safe distance away from your device (more than 15 cm, but consult with your physician and your device manufacturer for specific guidelines).**

## Creating User Credentials to Log In

On a laptop or computer, find the email titled “GoCheck Kids Invitation” in your inbox and click the link. Your user credentials will include an email and a password. Your email will be the email you were invited with. Create a strong password according to the instructions on the site. You will use the same user credentials on all GoCheck Kids logins, including the vision and hearing apps and the web portal. If your practice requires multi-factor authentication, you will be prompted to set up your authentication at this time.

Now that your user credentials have been set up, you can log in on the device. Connect to WiFi through the settings app. Tap the GoCheck Kids Vision or GCK Hearing app icon, and log in.

## Required: WiFi Connectivity

The device requires a stable and secure WiFi connection to properly function. Please work with your IT department or manager to ensure proper connectivity. Your device will need to be connected to WiFi to upload screening results wirelessly after each screening is performed. For ongoing device performance and security, your device will need to be connected to WiFi to receive app updates.

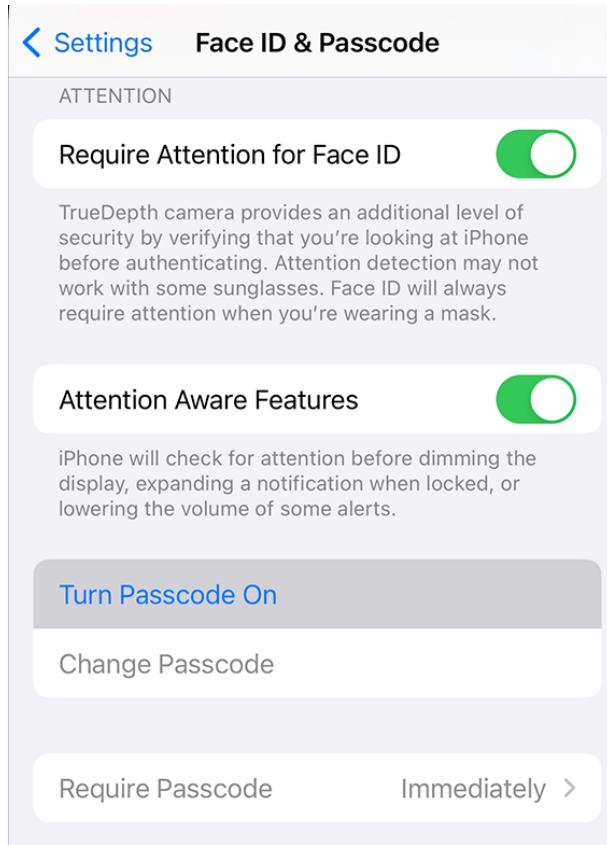
## Passcode Protection

GoCheck Kids requires all devices to be passcode protected. To access the GoCheck apps, you must have a passcode turned on.

The passcode is specific to the device, but user credentials are specific to each user. If you are sharing the device with your colleagues, each of you will login to the device using the same passcode and then log into the app with your own unique user credentials.

To turn a passcode on:

- Go to the settings app on your device
- Tap “Touch ID & Passcode”
- Tap “Turn Passcode On”

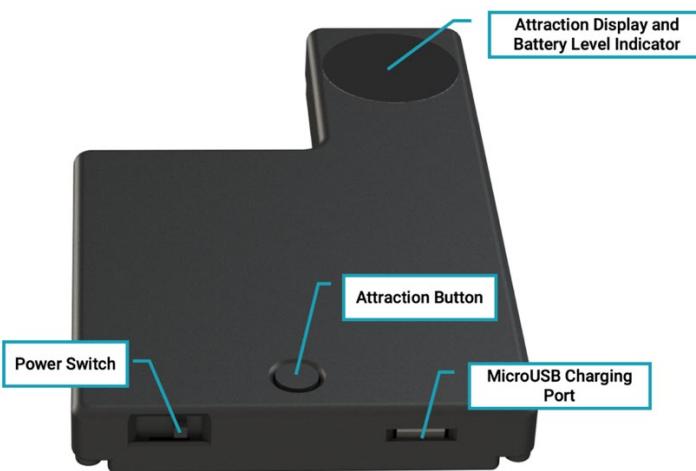


## Optional Accessory: Attractor Setup



**WARNING: The GoCheck Kids attractor contains a magnetic component. This magnet could cause interference to cardiac pacemakers, implanted defibrillators (ICDs) and other implants. To avoid any potential interactions with these medical devices, keep your attractor accessory a safe distance away from your device (more than 15 cm, but consult with your physician and your device manufacturer for specific guidelines).**

The attractor is an optional accessory for your device that can aid in the photoscreening process.



To set up this accessory, place the attractor on the back of the GoCheck screening device. The attraction display should be affixed in the below orientation to not obscure the camera. The attractor uses a magnet to stay in place.



## Device Maintenance

### Calibration and Preventive Maintenance

The GoCheck Kids Vision Screener does not require calibration, verification of equipment's accuracy, or preventive maintenance performed by a technician. However, in order to ensure optimal device performance, the remainder of this "Device Maintenance" section documented below should be followed.

### Software Updates

The GoCheck Kids (GCK) Device is managed by a Mobile Device Management Solution. The Device iOS and GCK App Software will receive updates which will automatically install as needed. To receive updates, please ensure that the device is connected to WiFi so it can communicate and sync accordingly. If your device has not had an active internet connection for an extended period, the Mobile Device Management Solution may inactivate the device. Please contact Customer Support team at 866-633-9243 after extended disconnection.

### Cleaning the Device

Using a 70% isopropyl alcohol wipe, gently wipe the exterior surfaces of the GoCheck Kids Vision Screener. Avoid getting moisture in any openings and gently dry the device with a lint free cloth after applying the alcohol. Use only 70% alcohol wipes as other cleaning agents may harm the device. Clean the device regularly or as needed.

### Charging the Device

GoCheck Kids uses a standard USB-C charging cable which is provided with the unit. GoCheck Kids Vision Screener supports MagSafe charging, but a MagSafe charger will not be provided with the device.

When the device is not in use, it should be connected to a charger and powered off.

ATTENTION: Do not remove the case or the screen protector from the device.

If your charging cable, screen protector, or case needs to be replaced, please contact our Customer Support team at 866-633-9243.

### Storing the Device

Store your device in a cool, moisture-free environment where the temperature is between  $-4^{\circ}$  to  $113^{\circ}$  F. Don't leave your device in direct sunlight for extended periods of

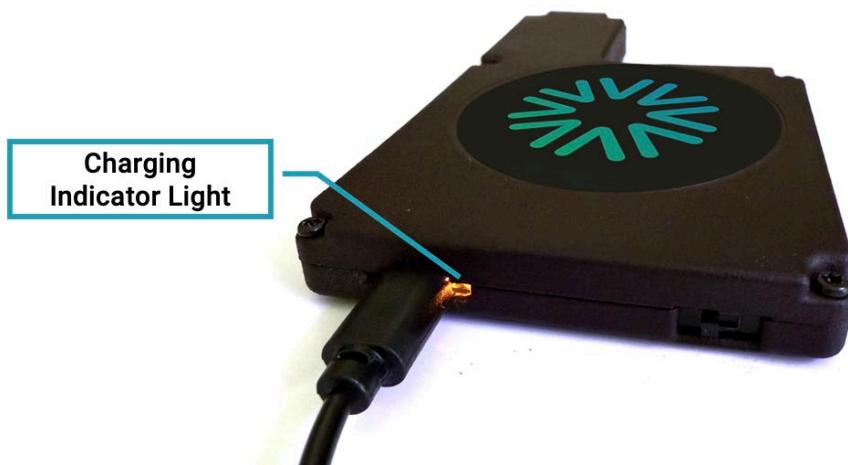
time, as the device may overheat. Do your best to keep the device within its operating temperatures of 32° to 95° F.

Store the device half-charged when you store it long term to best preserve battery life. Power down the device to avoid additional battery use.

Depending on how long you store your device, it may be in a low-battery state when you remove it from long-term storage. After it's removed from storage, it may require 20 minutes of charging with the original power adapter before you can use it.

## Optional Accessory: Attractor Maintenance

### Charging the Attractor



Use the micro-USB charge port with the provided micro-USB cable and USB charger. The Attractor will charge whether the power switch is On or Off.

Charging is indicated by an orange LED light next to the micro-USB port. The orange light turns off when charging is complete. The average time to full charge is 5-6 hours.

## Information Security

**ATTENTION:** Patient screening data and results are ePHI (electronic protected health information) and should be handled according to your workplace PHI (protected health information) policies.

Each user should have a unique username and password for the GoCheck Kids system. Users should not share usernames and passwords.

If you are going to leave your device or computer unattended, log out of the GoCheck Kids portal or power off the device to lock the screen.

Practice administrators are encouraged to enable Multi-Factor Authentication on the web portal for increased security. Please reach out to Customer Support to do so. It is recommended to connect to a secure wireless network. It is not recommended to connect to the GoCheck Kids web portal from an unsecured internet connection. When accessing the web portal, it is recommended to use a VPN (virtual private network) if your workplace has one.

Data is temporarily stored on the device when the device is not connected to a wireless network. Please connect the device to a wireless network after screening is completed so that data can be uploaded wirelessly.

Install software updates to the GoCheck Kids app and the iOS operating system when prompted.

Double-check that any emails you receive come from an address that ends in “@gocheckkids.com”. GoCheck Kids will NEVER ask for your login credentials via email. When communicating with GoCheck Kids, do not include PHI in the email.

Follow your workplace recommendations for antivirus software for any workstations you use to access the web portal.

## Using the GCK App for Photoscreening

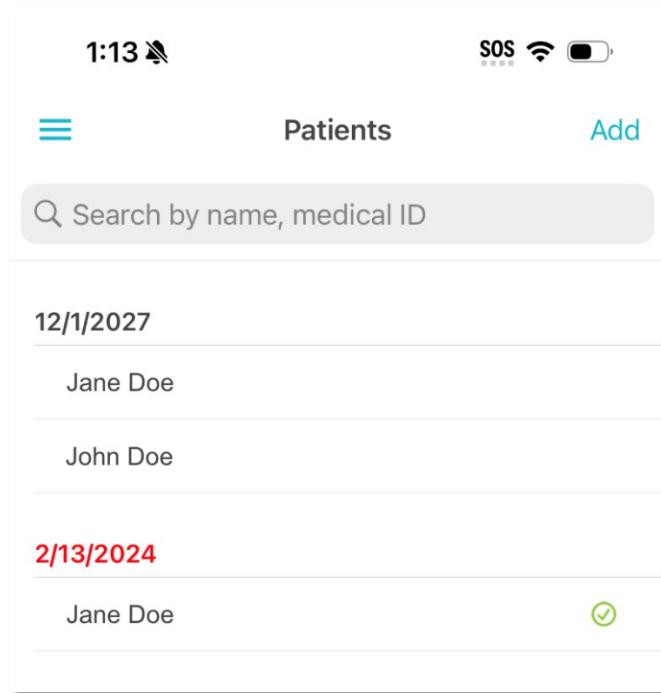
### Logging into the GCK App

Select the GoCheck Kids App on the home screen. Enter your username and password for the application.



If your practice enables text-based multi-factor authentication, you may be prompted to enter your phone number.

You will be directed to the patient queue. This is where you can select patients already scheduled and search for patients. If the patient has not yet been added, select “add” in the top right corner.

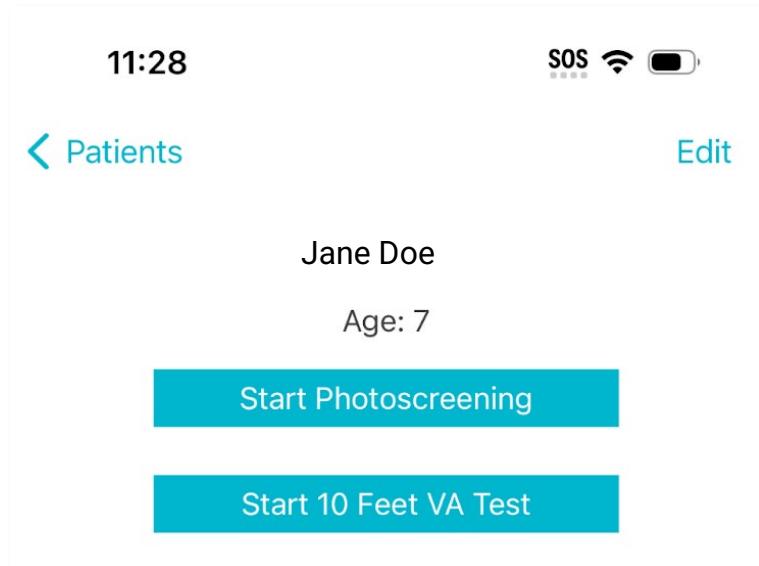


## Adding a Patient

There are three required fields to add a patient: First Name, Last Name, and Date of Birth. All other information is optional. Add the patient's information and select "done" in the top right corner. If you are performing a screening test immediately after adding a patient, please include Date of Visit.

## Performing a Photoscreening Test

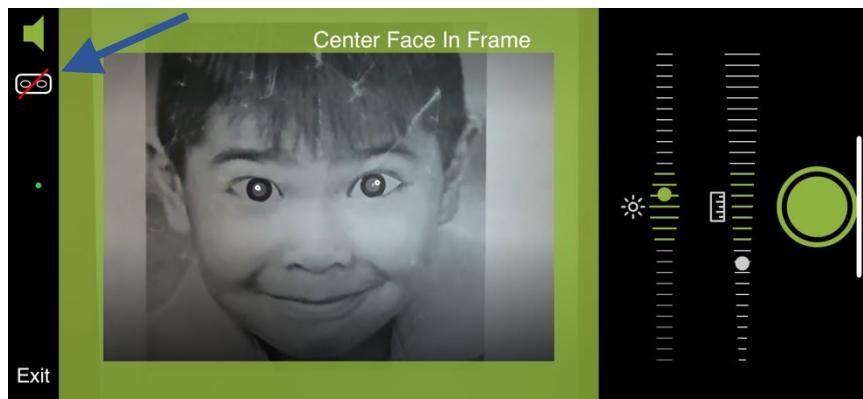
To begin a photoscreening test, navigate to the patient's record and select "Start Photoscreening".



The device will need to be oriented in landscape to screen.

The child must be looking directly at the camera, the room must be dimly lit, and the test distance must be 44 inches. At this point, a green box will appear around the patient's face. Press the green button to take a picture.

**Important: The room should be dimly lit for your photoscreening session.** If there is too much light in the room, it may be difficult to capture an image without extraneous reflections on the cornea. The dim lighting also ensures proper pupil size for photoscreening measurements. For best results, **turn off the overhead lighting and use the door to control the light in the room.** Ensure a distance of 44 inches between the patient and the photoscreener.



If you would like to override the built-in eye tracking, you can toggle on the On-demand Eye Tracking Override. This is available with the goggles icon. You will see a pair of ovals to position the eyes in manually.

### GoCheck Kids App Icons Legend:

	Result - No Risk Factors Identified
	Result - Not Gradeable
	Result - Risk Factor Identified
	Toggle Sound On/Off
	Brightness
	Distance

The brightness and distance indicators are used to help you position the device for effective photoscreening and ensure proper room lighting. When both brightness and distance are acceptable, a green border will appear, and you can take a photo. The speaker button allows you to toggle sound effects on and off. Finally, the results icons provide information about your photoscreening session results.

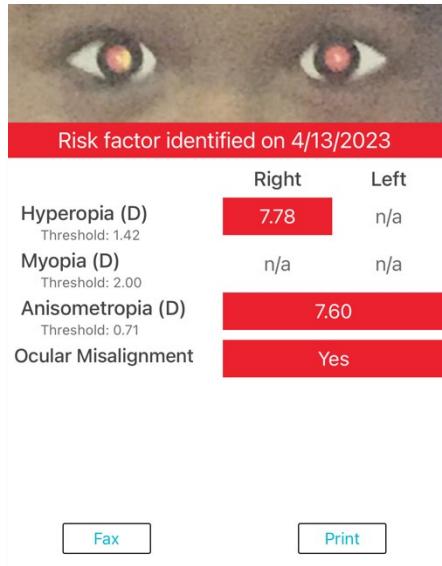
The photoscreening app will show you a result after you take the photo. There are 3 results: Risk Factor Identified, No Risk Factors Identified, and Not Gradeable.

If you get a Not Gradeable result, please try retaking the photo. You may need to adjust the lighting conditions or distance.

### Accessing Photoscreening Results

The result report is then immediately available in the app and uploaded to the web portal. See the “Using the GoCheck Kids Web Portal” section of this manual for more details on reporting capabilities in the web portal.

If risk factors are identified, the child should be referred to a qualified eye care professional.



If your company has an EHR (electronic health record) integration with GoCheck Kids, talk to your EHR integration specialist about exporting results to your EHR system.

You can fax your screening results. Click the Fax button on the results screen to send the result to the fax machine according to the number you have configured in your portal. There will be a confirmation pop-up box that will say “Fax Requested” indicating that the fax has been successfully processed. If your EHR has an eFax option, this is a good way to get the results to your EHR.

If your practice has an AirPrint-enabled printer, you can print the patient’s screening results. The printer needs to be discoverable wirelessly through WiFi and paired with the GoCheck Kids device. Click the “Print” button to export your results to the printer.

## Optional Accessory: Attractor

The attractor is an optional accessory for the GoCheck Kids photoscreening system. The Attractor indicates where the child should direct their gaze during photoscreening.

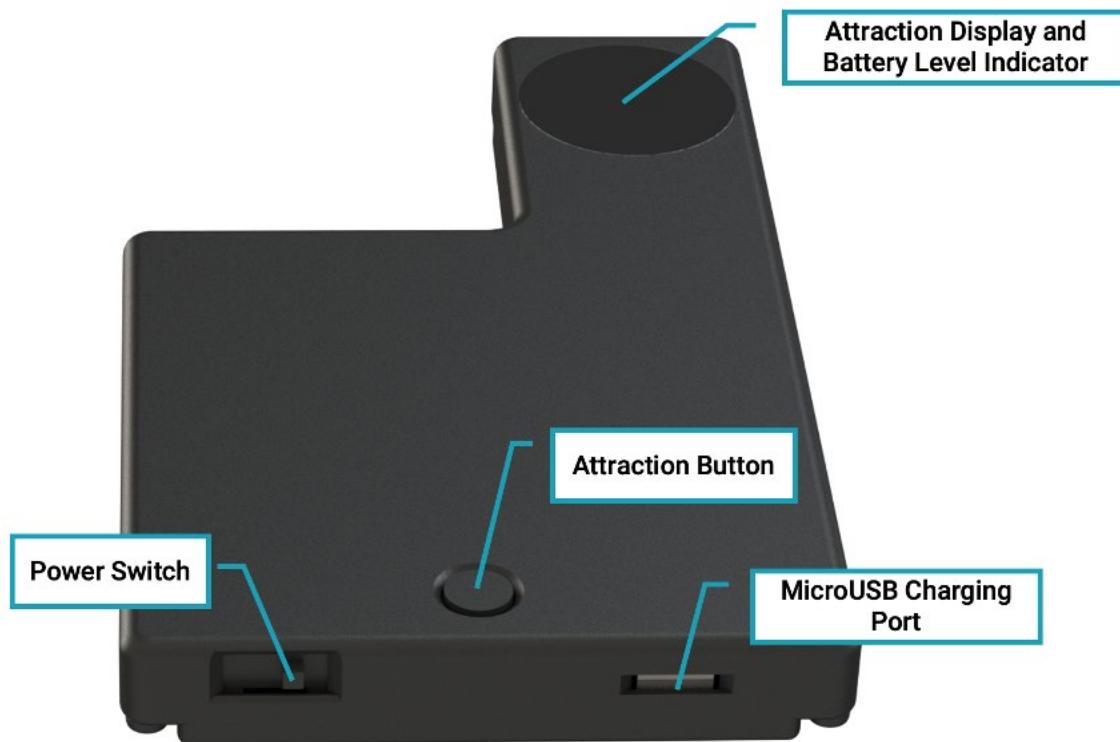
**CAUTION:** The attractor accessory emits a blinking light pattern with a low frequency. According to expert consensus of the Epilepsy Foundation of America Working Group, this has minimal risk of triggering photosensitive seizures. However, individuals with photosensitive conditions may still wish to limit exposure.

Source: Harding GFA, Wilkins AJ, Erba G, Barkley GL, Fisher RS. Photic- and pattern-induced seizures: Expert consensus of the Epilepsy Foundation of America Working Group. *Epilepsia*. 2005;46(9):1423-1425. doi:10.1111/j.1528-1167.2005.31305.x

### Getting Started

Start the attractor light before beginning your photoscreening session.

**ATTENTION:** Do not add any additional lights, stickers, or decorations to attract the child's attention as this may affect your screening results.



## Photoscreening while using the Attractor

To perform a photoscreening session while using the Attractor, you will need to power on the attractor and turn on the attractor display before you take the photo.

## Powering on the Attractor

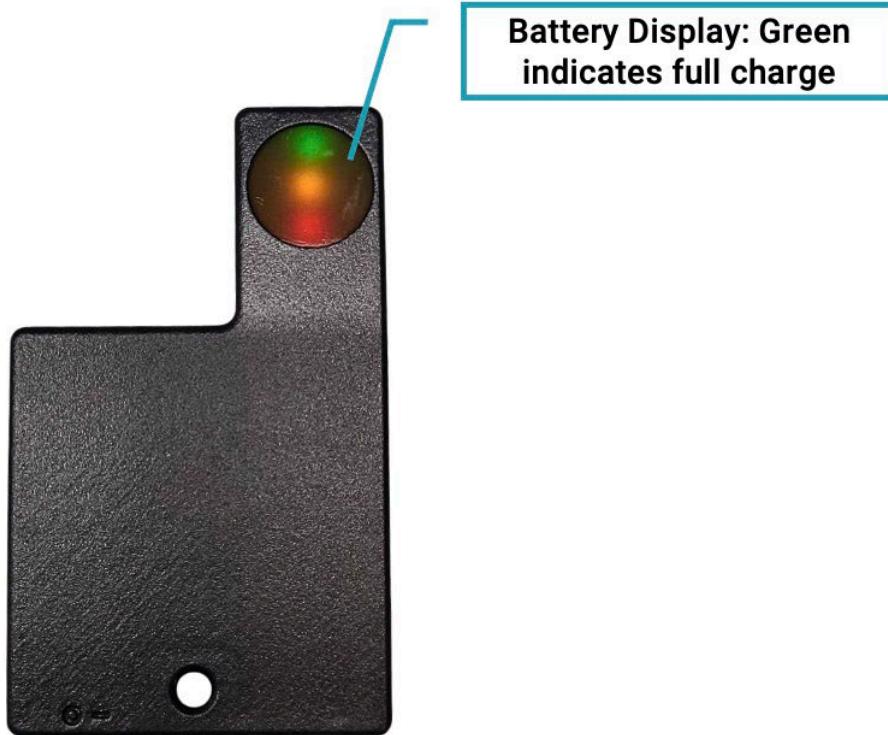
Switch the Attractor ON by sliding the power switch.

Press and release the attraction button to start the attractor light.

Press and release the attraction button again to turn OFF the attractor light.

The attractor display will automatically stop after 4 minutes.

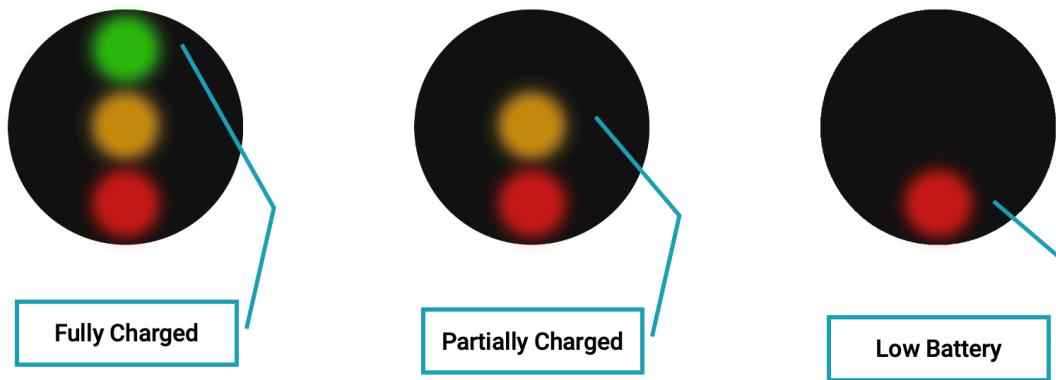
## Charging the Attractor



The battery level is briefly displayed in 3 circumstances:

1. The battery level will display when the power switch is turned on.
2. The battery level will display after the attractor display is turned off with the attraction button.

3. The battery level will display if the attraction button is pressed and held, when the attractor power is on.

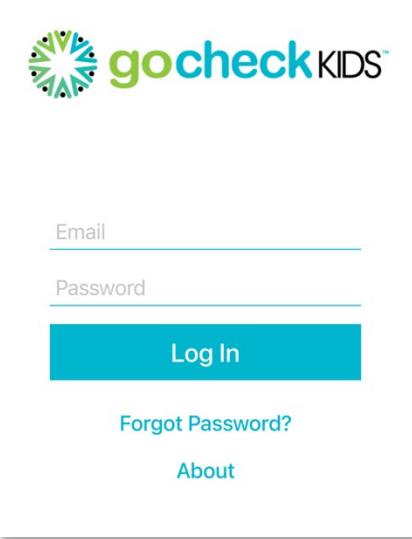


There are 3 battery levels: fully charged, partially charged, and low battery, indicated by the presence of green, yellow, and red lights- see image above. It is recommended to charge the attractor when you see a yellow "partially charged" indicator.

## Using the GCK App for Visual Acuity

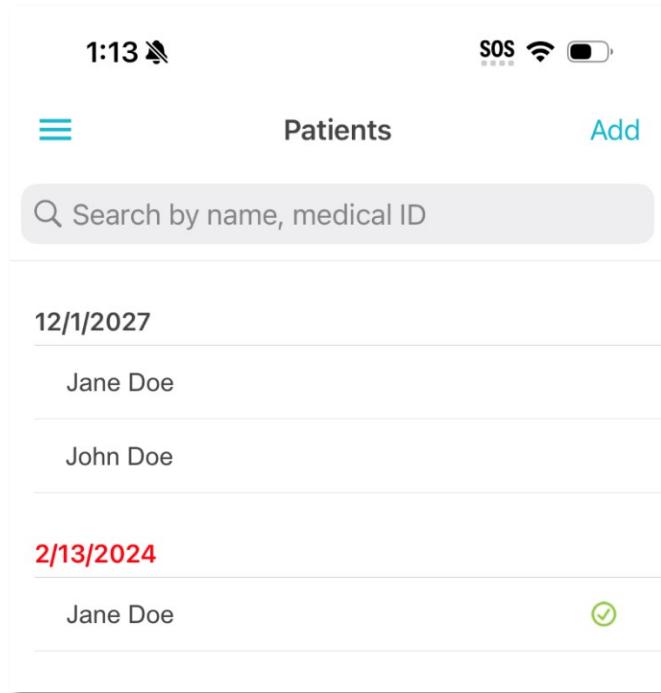
### Logging into the GCK App

Select the GoCheck Kids App on the home screen. Enter your username and password for the application.



If your practice enables text-based multi-factor authentication, you may be prompted to enter your phone number.

You will be directed to the patient queue. This is where you can select patients already scheduled and search for patients. If the patient has not yet been added, select “add” in the top right corner.

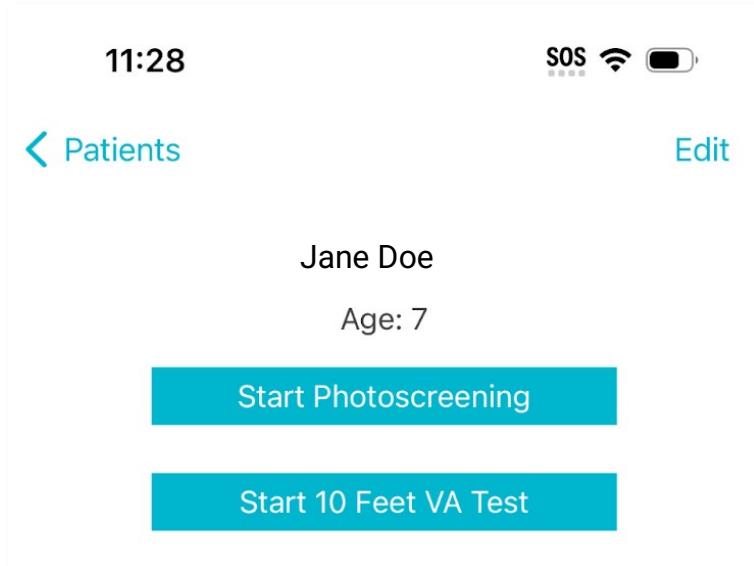


## Adding a Patient

There are three required fields to add a patient: First Name, Last Name, and Date of Birth. All other information is optional. Add the patient's information and select "done" in the top right corner.

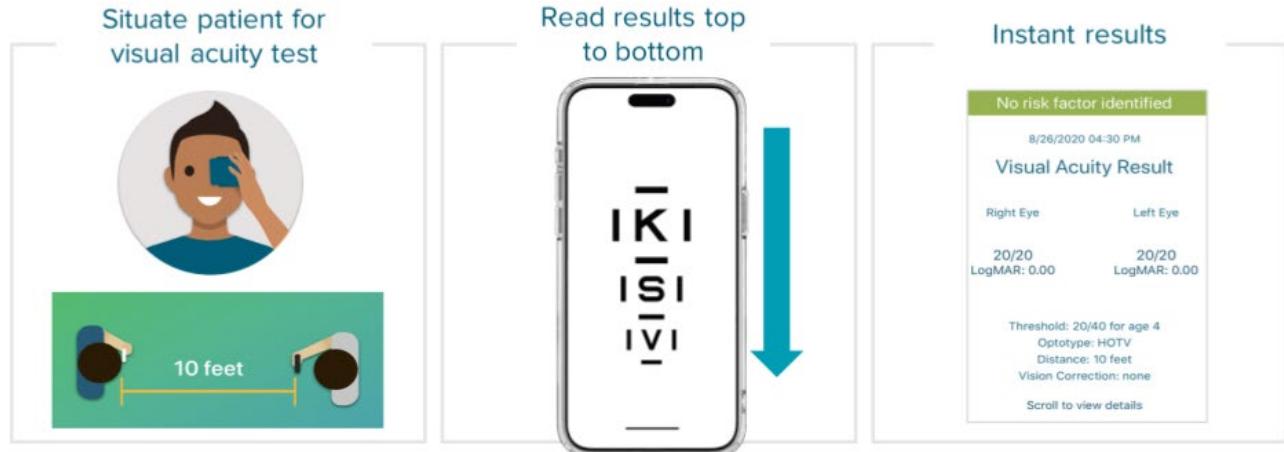
## Performing a Visual Acuity Test

To begin a Visual Acuity test, navigate to the patient's record and select "Start 10 Feet VA Test".



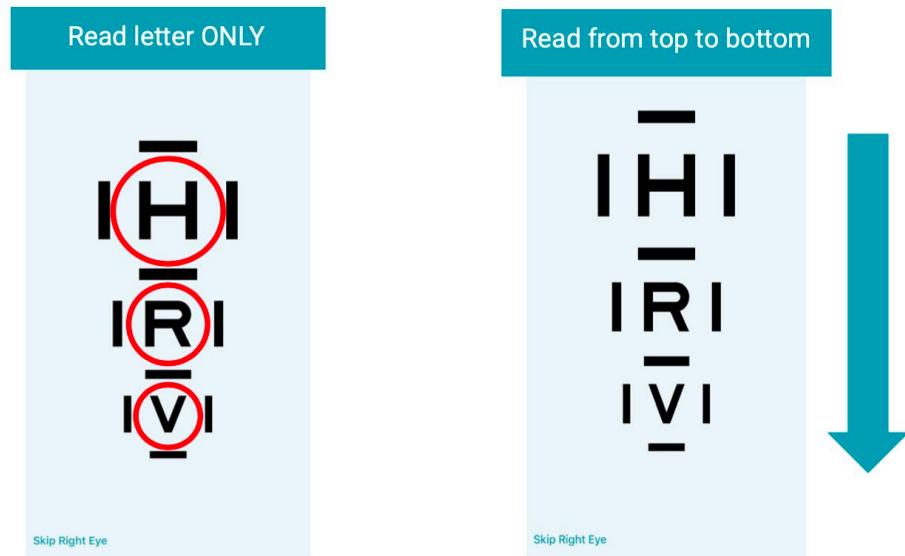
For this test, you will need a tester to hold the device, a patch or folded washcloth to cover the patient's eye, and a tape measure.

Measure 10 feet between the phone and the patient. Follow the instructions in the app to continue. Give the occluder (for example: patch/folded washcloth) to the patient. To begin the test, turn the device screen to the patient.

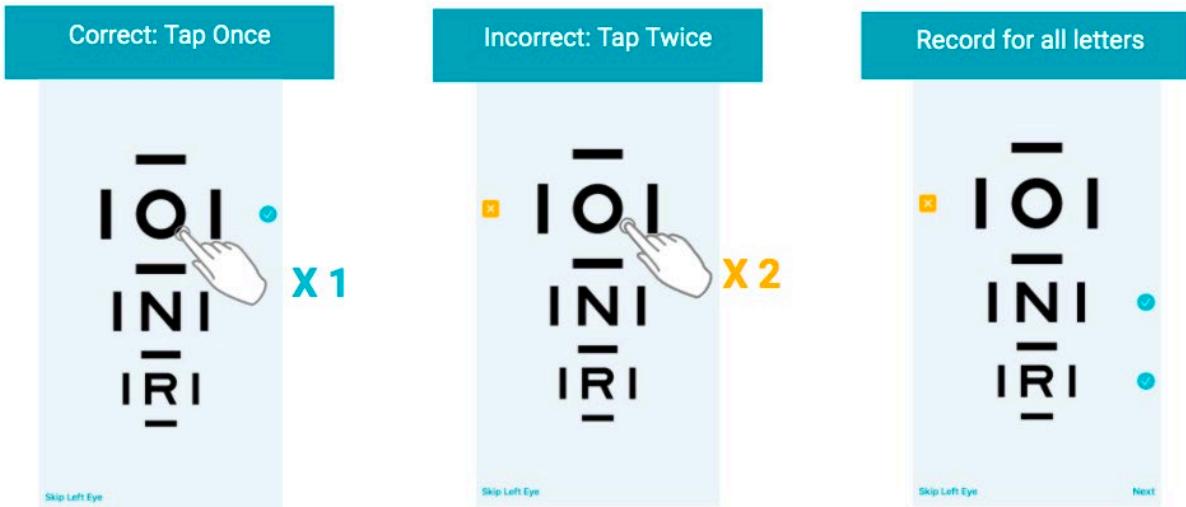



Ask the patient to read the letters inside the crowding bars from top to bottom. Make sure to remember the patient's responses.

**Ask patient to:**



To record results, tap once on a letter that the patient read correctly and twice on a letter that the patient read incorrectly. Record results for all letters and select 'Next' to advance.



### Accessing Visual Acuity Results

The result report is then immediately available in the app and uploaded to the web portal.

No risk factor identified on 4/13/2023

	Right	Left
Visual Acuity	20/20	20/20
Threshold: 20/32		

[Rerun Visit](#) [Print](#)

If risk factors are identified, the child should be referred to a qualified eye care professional.

If your company has an EHR integration with GoCheck Kids, talk to your EHR integration specialist about exporting results to your EHR system.

You can fax your screening results. Click the Fax button on the results screen to send the result to the fax machine according to the number you have configured in your portal. There will be a confirmation pop-up box that will say “Fax Requested” indicating that the fax has been successfully processed. If your EHR has an eFax option, this is a good way to get the results to your EHR.

If your practice has an AirPrint-enabled printer, you can print the patient’s screening results. The printer needs to be discoverable wirelessly through WiFi and paired with the GoCheck Kids device. Click the “Print” button to export your results to the printer.

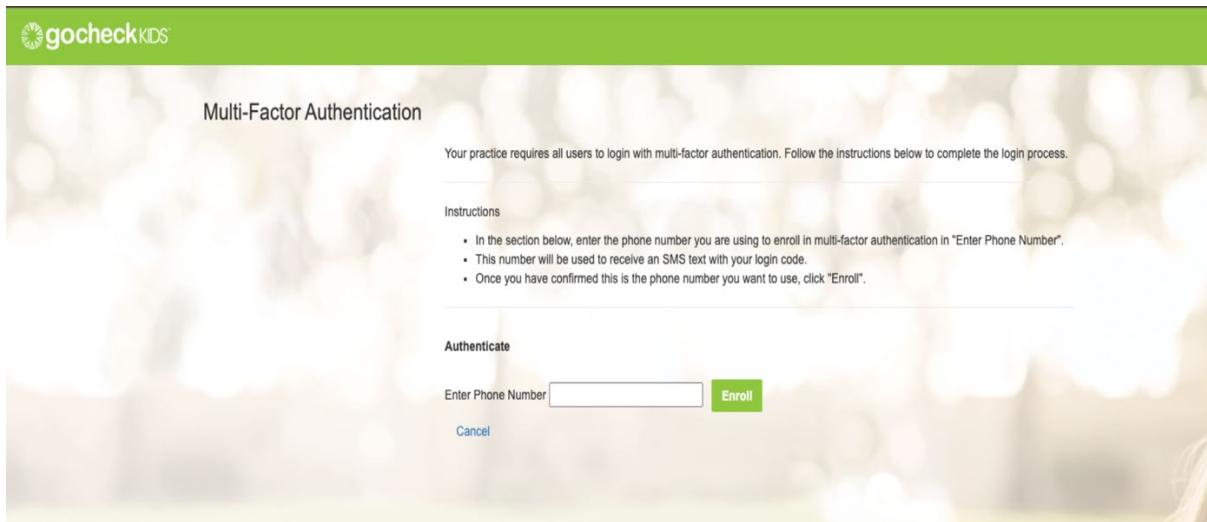
## Using the GoCheck Kids Web Portal

### Browsers supported for GoCheck web portal use

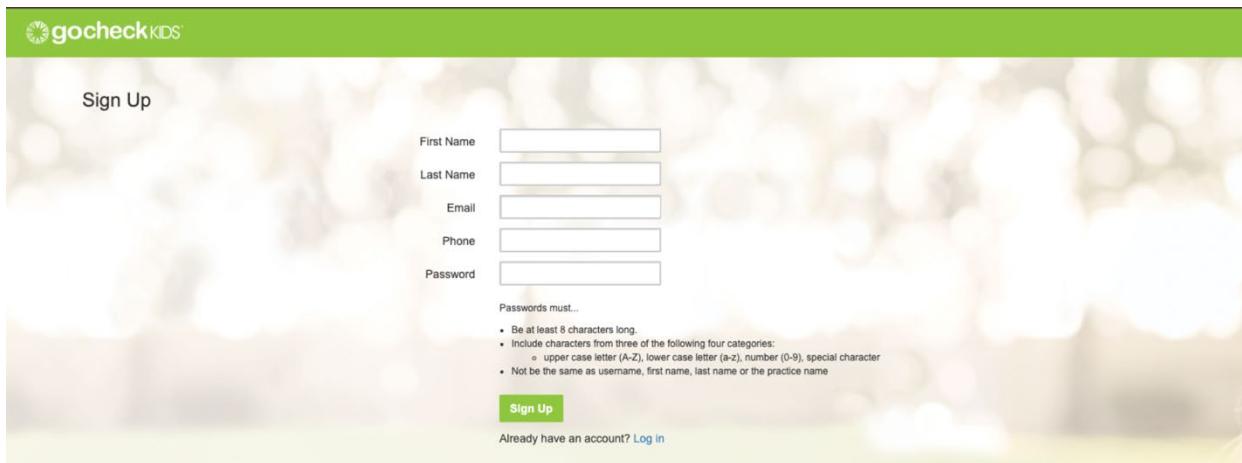
The web portal currently supports Chrome, Edge, Firefox and Safari. GoCheck does not recommend or support Internet Explorer for web portal use.

### Logging in to the portal

To access the GoCheck Kids Web Portal, go to [portal.gocheckkids.com](https://portal.gocheckkids.com). Log into the portal with your GoCheck Kids username and password. If prompted to complete multi-factor authentication, please do so.



You can set up your user account by clicking the link to register in your portal invitation email. The email will be titled “GoCheck Kids Invitation” and will include a custom link. The sign-up page for your account will prompt you to enter your first and last name, email, phone number, and password.



Sign Up

First Name

Last Name

Email

Phone

Password

Passwords must...

- Be at least 8 characters long.
- Include characters from three of the following four categories:
  - upper case letter (A-Z), lower case letter (a-z), number (0-9), special character
- Not be the same as username, first name, last name or the practice name

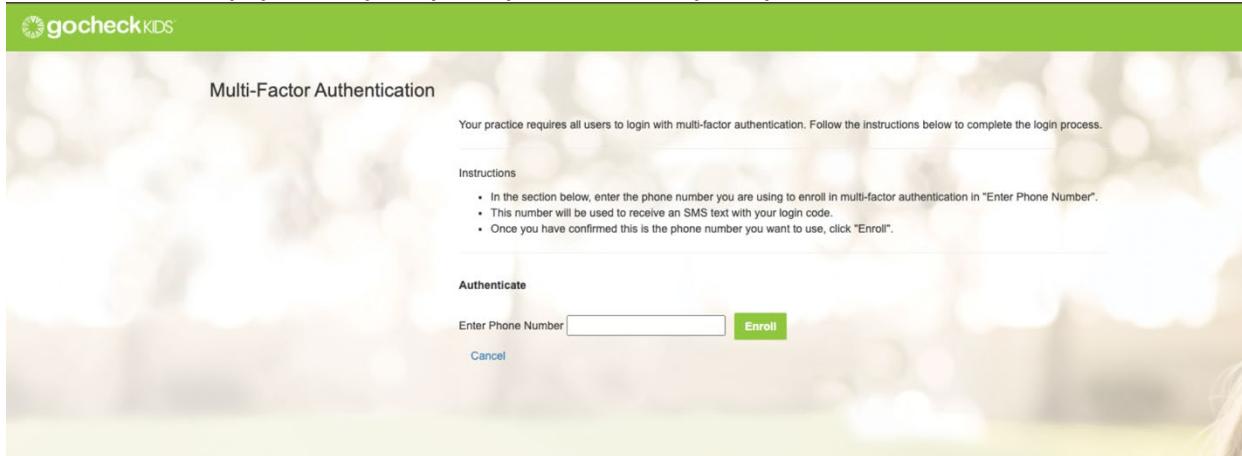
**Sign Up**

Already have an account? [Log in](#)

Your administrator may have already associated your phone number with your email. If so, you will not be prompted to enter your phone number to sign up.

## Multi-Factor Authentication Prompts

If your practice enables text-based multi-factor authentication after member accounts have been set up, you may be prompted to enter your phone number.



Multi-Factor Authentication

Your practice requires all users to login with multi-factor authentication. Follow the instructions below to complete the login process.

Instructions

- In the section below, enter the phone number you are using to enroll in multi-factor authentication in "Enter Phone Number".
- This number will be used to receive an SMS text with your login code.
- Once you have confirmed this is the phone number you want to use, click "Enroll".

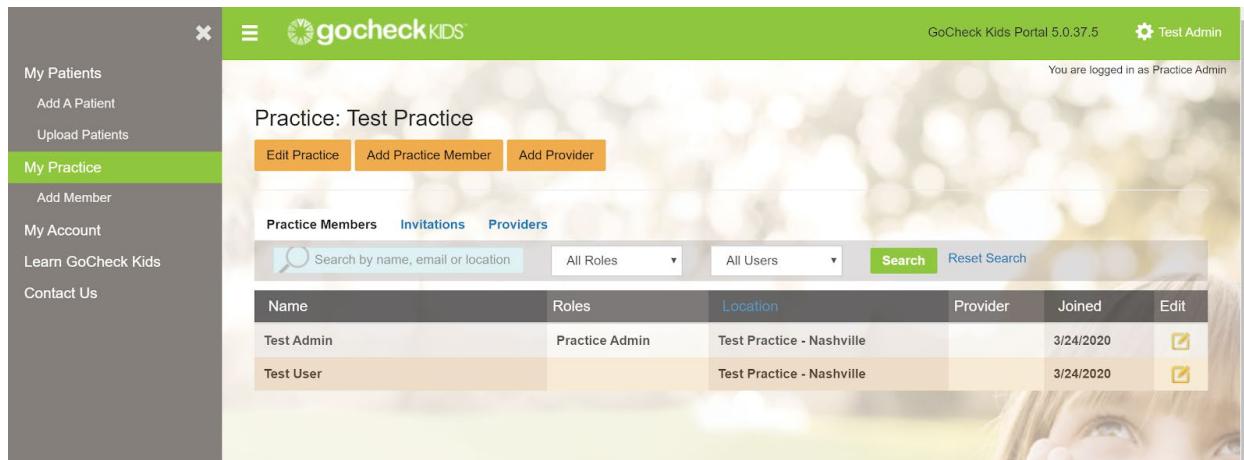
Authenticate

Enter Phone Number  **Enroll**

[Cancel](#)

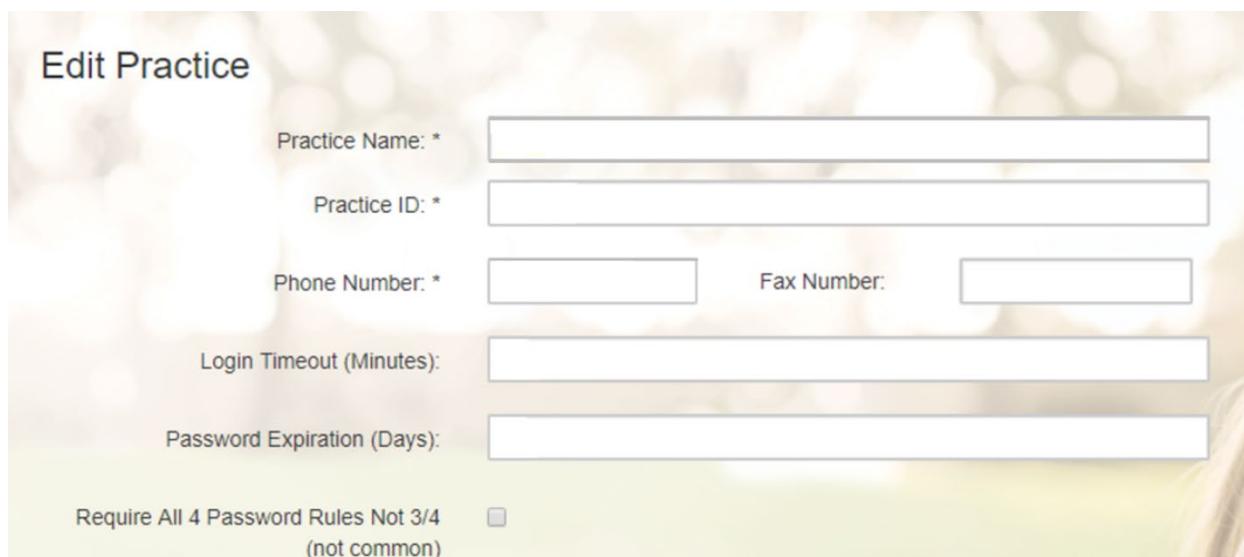
## Entering and Editing Practice Info

If you are the administrator for your practice, you will be able to enter and update the information for your practice on the portal.



The screenshot shows the GoCheck Kids Portal interface. The top navigation bar includes the gobiquity logo, the GoCheck Kids logo, the version (GoCheck Kids Portal 5.0.37.5), and the user role (Test Admin). A message indicates the user is logged in as Practice Admin. The left sidebar has a 'My Practice' section highlighted, containing links for Add A Patient, Upload Patients, Add Member, My Account, Learn GoCheck Kids, and Contact Us. The main content area shows a list of 'Practice Members' with two entries: 'Test Admin' and 'Test User'. The 'Edit Practice' button is located in the top right of the main content area.

Click on the “Edit Practice” button to update the information for your practice.



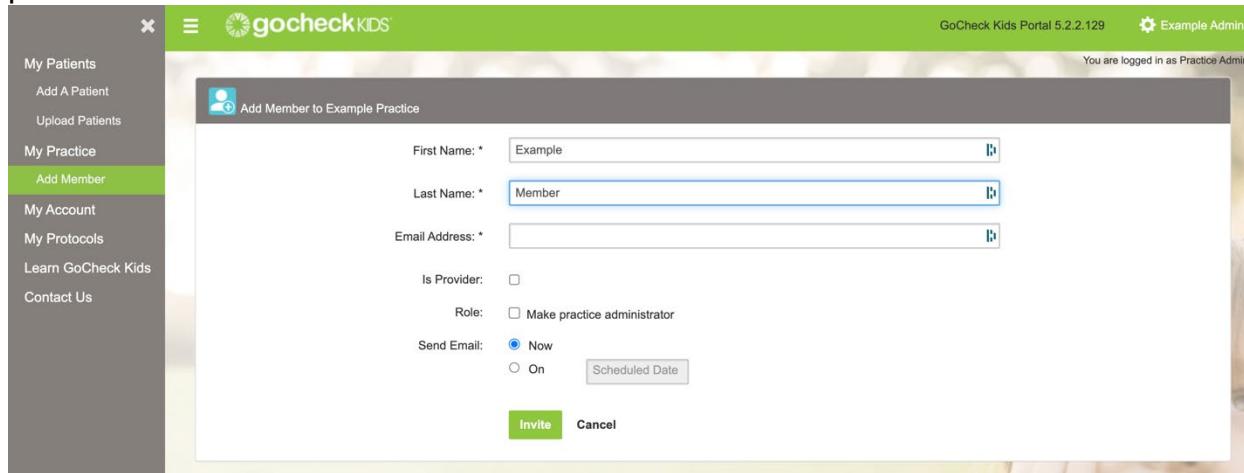
The screenshot shows the 'Edit Practice' form. It contains the following fields:

- Practice Name: \* (input field)
- Practice ID: \* (input field)
- Phone Number: \* (input field)
- Fax Number: (input field)
- Login Timeout (Minutes): (input field)
- Password Expiration (Days): (input field)
- Require All 4 Password Rules Not 3/4 (not common) (checkbox)

## Inviting Practice Users

You can add a user to your practice with the “Add Practice Member” button.

You will be able to enter your practice member’s first and last name, email, phone number, practice location, and role. This invitation will be sent as an email to your new practice member.



The screenshot shows the GoCheck Kids Web Portal interface. On the left, a sidebar menu includes 'My Patients', 'Add A Patient', 'Upload Patients', 'My Practice', 'Add Member' (which is highlighted in green), 'My Account', 'My Protocols', 'Learn GoCheck Kids', and 'Contact Us'. The main content area is titled 'Add Member to Example Practice'. It contains fields for 'First Name' (Example), 'Last Name' (Member), and 'Email Address' (empty). There are checkboxes for 'Is Provider' and 'Role: Make practice administrator'. Below these are radio buttons for 'Send Email' with options 'Now' (selected) and 'On'. A 'Scheduled Date' button is also present. At the bottom are 'Invite' and 'Cancel' buttons. The top right shows 'GoCheck Kids Portal 5.2.2.129' and 'Example Admin'.

## Setting Up Multi-Factor Authentication for Your Practice

On the GoCheck Kids platform, Multi-Factor Authentication can be enabled for the GoCheck Web Portal. GoCheck’s Multi-Factor Authentication uses a Text-Based Authentication (SMS) method.

Multi-Factor Authentication is enabled by the GoCheck Kids Support team and is controlled on the practice level. Once enabled, all users associated with that practice will be required to enroll and authenticate upon successful login to the GoCheck Web Portal.

### Enabling Multi-Factor Authentication

To enable Multi-Factor authentication, submit a request to the GoCheck Kids Support team. The request should include the following information:

- The name of the practice in the GoCheck Kids platform.
- The date and time for when your practice wants to go-live with Multi-Factor authentication.

Contact information for GoCheck Kids Support:

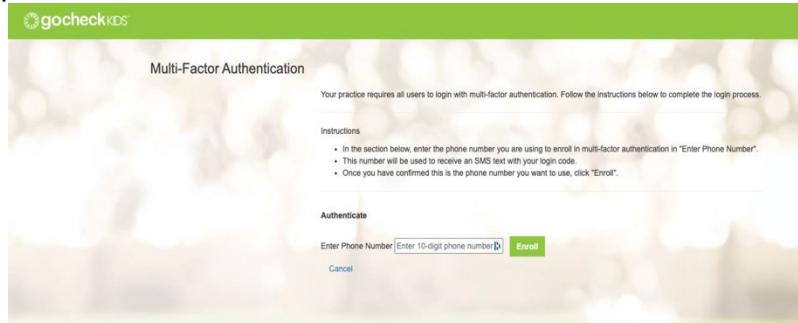
- Email: support@gotechkids.com
- Phone Number: 1-866-633-9243

## Enrollment & Verification

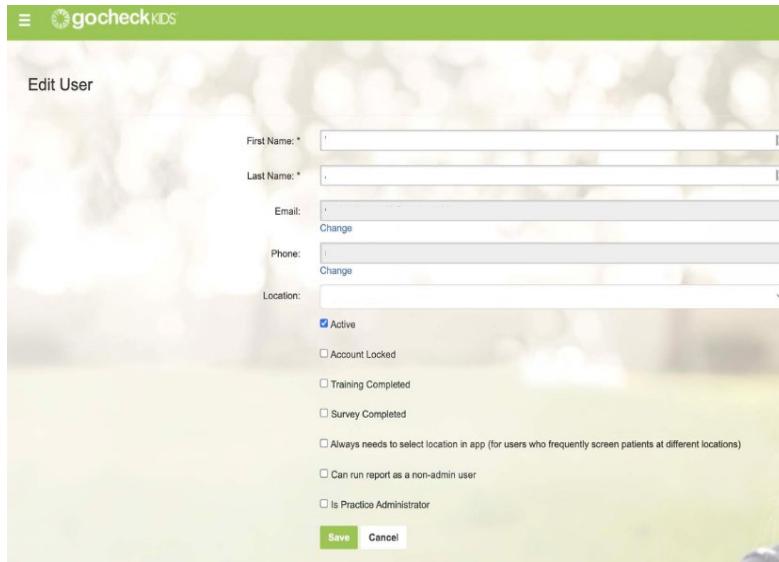
Once Multi-Factor Authentication is enabled for a practice, there are several ways to enroll users.

For existing user accounts:

1. Upon initial log in to the GoCheck Web Portal, the user will be asked to enroll a phone number.

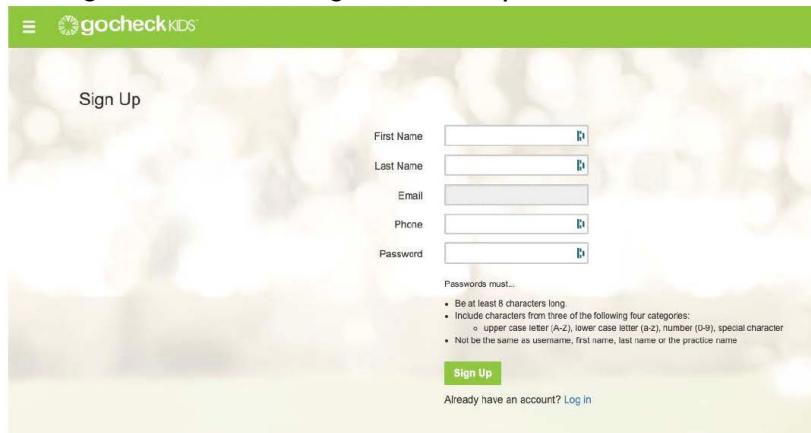


2. A practice administrator for the practice can manually add a phone number to a user's account.

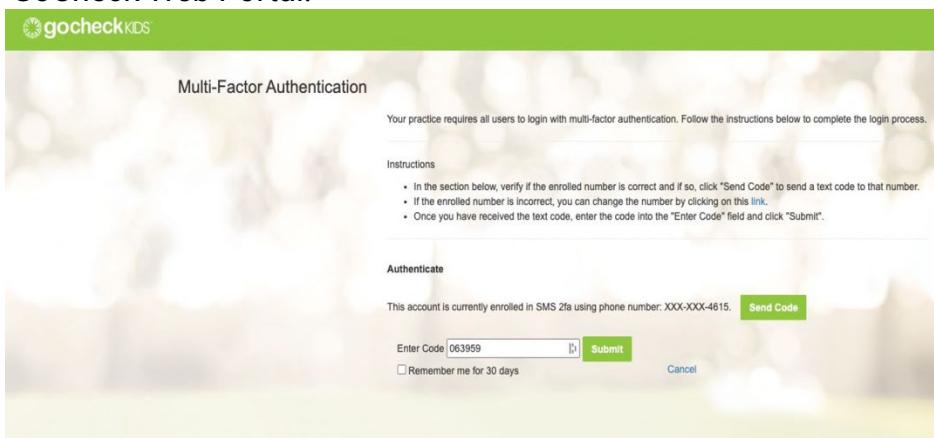


For new user accounts:

1. During user account registration, a phone number can be added to the account.

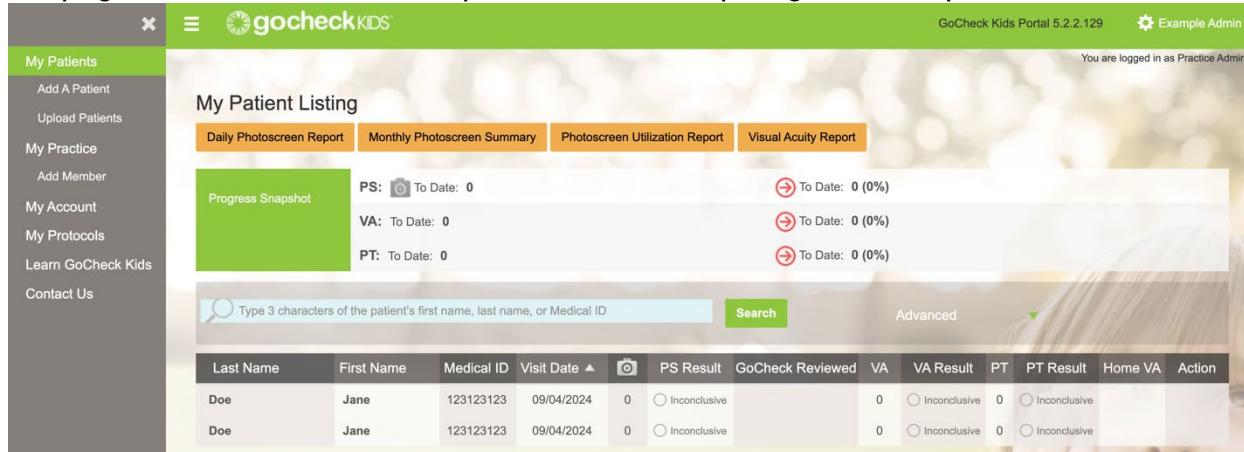


2. Upon successful enrollment, users will be required to authenticate using a verification code sent to the enrolled phone number when trying to log in to the GoCheck Web Portal.



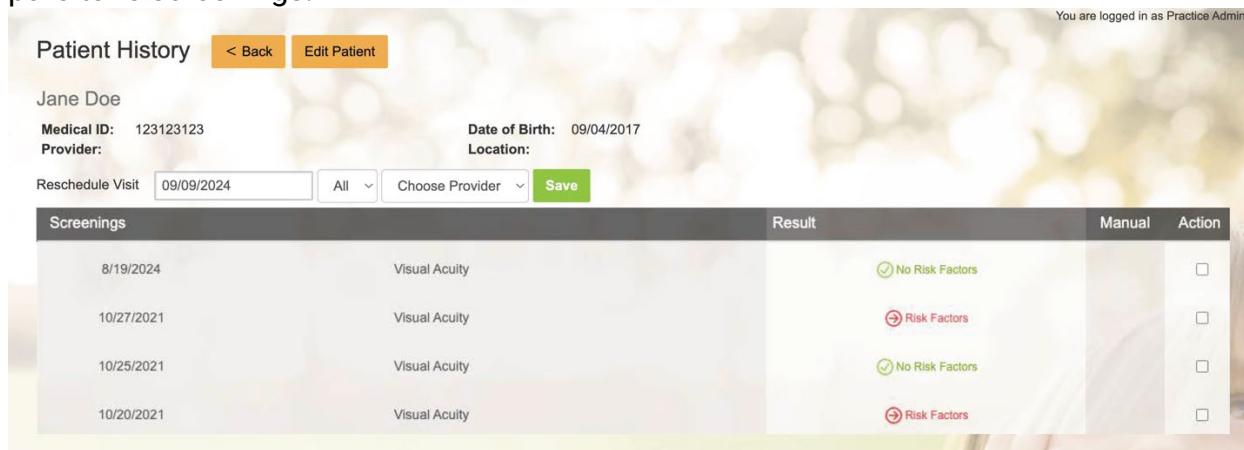
## Screening Metrics/ Reporting

You will be able to view photoscreening and visual acuity reporting for your practice in the portal. On the My Patients page, you will see a list of reports available at the top of the page. Click on the desired report to start the report generation process.



Last Name	First Name	Medical ID	Visit Date	PS Result	GoCheck Reviewed	VA	VA Result	PT	PT Result	Home VA	Action
Doe	Jane	123123123	09/04/2024	0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive		
Doe	Jane	123123123	09/04/2024	0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive	0	<input type="radio"/> Inconclusive		

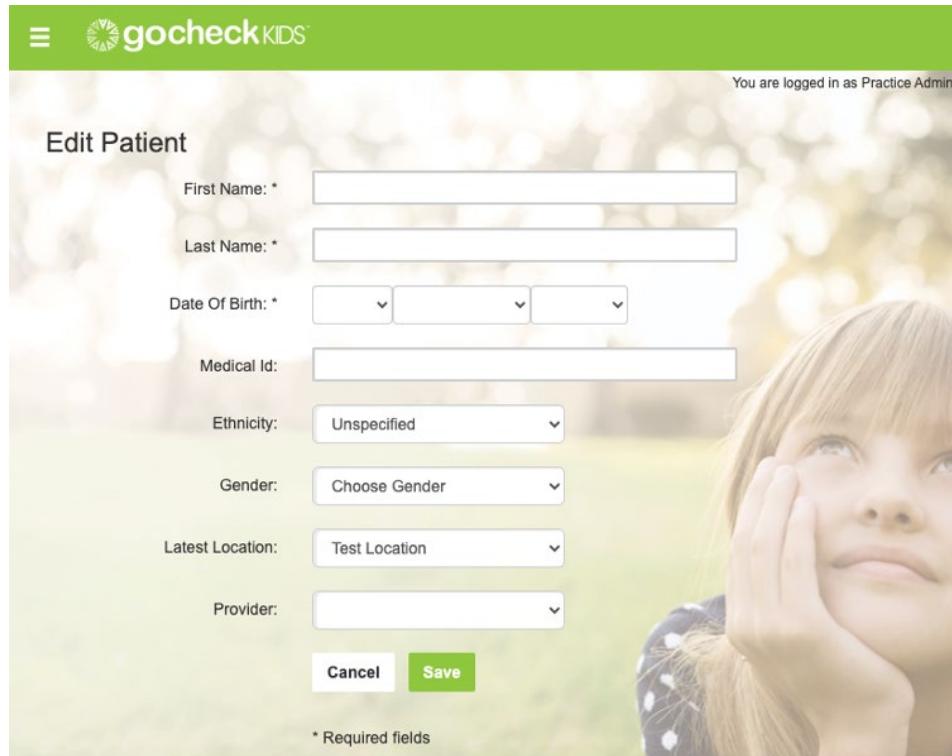
PS Results are for photoscreening, VA Results are for visual acuity, PT Results are for pure tone screenings.



Screenings	Result	Manual	Action
8/19/2024 Visual Acuity	<input checked="" type="checkbox"/> No Risk Factors	<input type="checkbox"/>	
10/27/2021 Visual Acuity	<input checked="" type="checkbox"/> Risk Factors	<input type="checkbox"/>	
10/25/2021 Visual Acuity	<input checked="" type="checkbox"/> No Risk Factors	<input type="checkbox"/>	
10/20/2021 Visual Acuity	<input checked="" type="checkbox"/> Risk Factors	<input type="checkbox"/>	

## Updating a Patient Record

To change a patient's record, select the patient and hit "Edit" in the top right corner. You can edit the patient's information or change the practice location of the most recent test via this form. Note: changing the practice location will move the patient's test results to that location.



The screenshot shows the 'Edit Patient' form in the gocheckKIDS software. The form is titled 'Edit Patient' and includes the following fields:

- First Name: \* (input field)
- Last Name: \* (input field)
- Date Of Birth: \* (input field)
- Medical Id: (input field)
- Ethnicity: (dropdown menu, currently 'Unspecified')
- Gender: (dropdown menu, currently 'Choose Gender')
- Latest Location: (dropdown menu, currently 'Test Location')
- Provider: (dropdown menu)

At the bottom of the form are two buttons: 'Cancel' and a green 'Save' button. A note at the bottom left indicates that fields marked with an asterisk (\*) are required. The background of the form features a photo of a young girl looking up.

## Viewing and Searching a Patient Record

From the "My Patients" page, you can search for a specific patient record. Type the patient's name or medical ID number to locate a patient record. You can narrow search results by the practice location.

My Patient Listing

Daily Photoscreen Report Monthly Photoscreen Summary Photoscreen Utilization Report Visual Acuity Report

Progress Snapshot

PS:  To Date: 0  To Date: 0 (0%)

VA: To Date: 0  To Date: 0 (0%)

PT: To Date: 0  To Date: 0 (0%)

Doe   Advanced

Last Name	First Name	Medical ID	Visit Date	PS Result	GoCheck Reviewed	VA	VA Result	PT	PT Result	Home VA	Action
Doe	Jane	123123123	09/04/2024	0  Inconclusive		0  Inconclusive	0  Inconclusive	0  Inconclusive	0  Inconclusive		
Doe	Jane	123123123	09/04/2024	0  Inconclusive		0  Inconclusive	0  Inconclusive	0  Inconclusive	0  Inconclusive		

## Exporting Results- Viewing, Faxing, or Printing PDFs of Patient Results

To export a patient's results using the portal, click "My Patients" and search for the patient you would like results for.

My Patient Listing

Progress Snapshot

PS:  To Date: 1735  To Date: 1182 (68%)

VA: To Date: 225  To Date: 84 (37%)

doe   Test Location Advanced

Click on the patient to bring up the patient's record. Click on the screening you would like to export or print. You have three options in the upper right corner: Fax, PDF, and Print. Select the option you would like to use to export the results.

Patient Result Summary

Jane Doe

Medical ID:  Provider:  Date of Birth: 10/26/2016 Location:

Schedule New Visit  Test Location

Result Summary

If your company has an EHR integration with GoCheck Kids, talk to your EHR integration specialist about exporting results to your EHR system.

You can fax your screening results. Click the Fax button on the results screen. There will be a confirmation pop-up box that will say "Fax Requested" indicating that the fax has been successfully processed.

If your practice has an AirPrint-enabled printer, you can print the patient's screening results. The printer needs to be discoverable wirelessly through Wifi and paired with the GoCheck Kids device. Click the "Print" button to export your results to the printer.

You can export your screening results as a PDF from the web portal and it will be downloaded onto your computer.

## Troubleshooting Common Problems/ FAQs

### Photoscreening FAQs

[Why did I receive a Not Gradable photoscreening result?](#)

There are a few reasons why you may receive a Not Gradable result. There could be issues with image quality. For example, if the child is not looking directly at the camera or the photo is blurry from motion, you will get a Not Gradable result. Lighting may need to be adjusted, as overly bright lighting can interfere with screening results. If you do receive a Not Gradable result, you should try again and take another image.

[How can I adjust the lighting to perform photoscreening?](#)

Photoscreening should be performed in an environment with dim, ambient lighting to ensure effectiveness of the photoscreening. Please turn off overhead lights, hall lights and other sources of light (i.e. laptop or smartphone screen, lamp stand, tablets, windows, etc.). These light sources can cause extraneous reflections on the cornea. The dim lighting also ensures proper pupil size for photoscreening measurements. Use the door to control the amount of lighting in the room. If the room has blinds, you may need to adjust the blinds to filter more light.

### Attractor FAQs

[Does adding stickers to the back of the phone interfere with photoscreening?](#)

Yes, stickers or other visual elements may attract the child's gaze to the wrong location, causing accommodation or a gaze error. Please use the optional attractor accessory only to attract attention to the camera area as needed.

### Visual Acuity FAQs

[Can I remove the crowding bars around the letters?](#)

No, GoCheck Kids visual acuity incorporates crowding bars which are recommended best practice for testing young children. Crowding bars are the vertical and horizontal bars surrounding a letter in a visual acuity test.

[What optotypes are available for visual acuity?](#)

The GoCheck Kids visual acuity test uses recommended optotypes based on age: HOTV optotypes with crowding bars for children under 7 years and Sloan optotypes in a modified-ETDRS approach for children 7 years and up.

[Can visual acuity be performed at distances other than 10 feet?](#)

The GoCheck Kids visual acuity test is designed for use at 10 feet to test distance visual acuity. The test is not designed for other distances.

## Web Portal FAQs

Which browsers does the GoCheck web portal support?

The web portal currently supports Chrome, Edge, Firefox and Safari. GoCheck does not recommend or support Internet Explorer for web portal use.

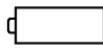
## Support

For additional support, especially if your device has been lost, stolen, or damaged contact us at [support@gotechkids.com](mailto:support@gotechkids.com) or call 866-633-9243. Please see your End User License Agreement for warranty information.

## Symbols Glossary

These symbols may be used in the GoCheck Kids product labeling.

SYMBOL	STANDARD REFERENCE	STANDARD TITLE	SYMBOL TITLE	EXPLANATORY TEXT
	21 CFR Part 801	Medical devices - Labeling	Prescription Use Only	Caution: Federal law (USA) restricts this device to sale by or on the order of a licensed healthcare professional.
	ISO 15223-1: 2021 Reference no. 5.1.1. (ISO 7000-3082)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Manufacturer	Indicates the medical device manufacturer
	ISO 15223-1: 2021 Reference no. 5.1.3. (ISO 7000-2497)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Date of manufacture	Indicates the date when the medical device was manufactured
	ISO 15223-1:2021 Reference no. 5.4.3. (ISO 7000-1641)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Consult instructions for use or consult electronic instructions for use	Indicates the need for the user to consult the instructions for use iso_15223 Consult instructions for use iso_grs_7000_1641 Operator's manual; operating instructions
	ISO 15223-1: 2021 Reference no. 5.4.4. (ISO 7000-0434A)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Caution	To indicate that caution is necessary when operating the device or control close to where the symbol is placed, or to indicate that the current situation needs operator awareness or operator action to avoid undesirable consequences
	iso_grs_7010_W001	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	General warning sign	To signify a general warning
	ISO15223-1: 2021 Reference no. 5.7.10	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Unique device identifier	Indicates a carrier that contains unique device identifier information
	ISO 15223-1: 2021 Reference no. 5.1.5. (ISO 7000-2492)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Batch code	Indicates the manufacturer's batch code so that the batch or lot can be identified. Synonyms for "batch code"

				are "lot number", "lot code" and "batch number".
	ISO 15223-1: 2021 Reference no. 5.1.7. (ISO 7000-2498)	Medical devices – Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements.	Serial number	Indicates the manufacturer's serial number so that a specific medical device can be identified
	ISO 7000 Reference no. 0623	Graphical symbols for use on equipment - registered symbols	This way up	N/A
	IEC 60417 Reference no. ISO 7000-5001B	Graphic symbols for use on electrical equipment	Battery, general	On battery powered equipment
	N/A	N/A	SOC-2 Audit Badge	Service Organization Controls (SOC) 2 audit, a 3 <sup>rd</sup> party cybersecurity audit
	ANSI Z535	Safety Colors	Strong Magnetic Field	This product generates stronger permanent magnetic fields that could cause interference to cardiac pacemakers, implanted defibrillators (ICDs) and other implants. Always maintain a distance of at least 3.94" (10 cm) between the product component containing the magnet (the earmuffs) and the cardiac pacemaker, implanted defibrillator, or other implant.



Rx Only

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